



**CMA STUDENTS AND TEAM AAC
CELEBRATING SUCCESS OF CMA
INTER CLEARED STUDENT IN GOA**



FIRST TIME IN HISTORY OF CMA.....



.....NEXT CAN BE YOU.



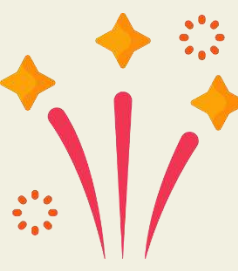
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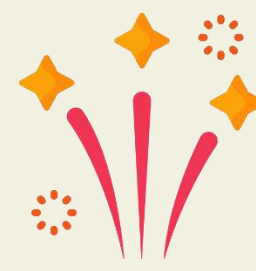
TOKEN OF MOTIVATION TO ACHIEVERS



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**CMA STUDENTS AND TEAM
AAC CELEBRATING SUCCESS
OF CMA INTER CLEARED
STUDENT IN GOA**



**PROMISE MADE BY AKASH SIR IN
LAST SUCCESS BATCH IS DELIVERED**



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AAC CELEBRATING SUCCESS
OF CMA INTER CLEARED
STUDENT**



**GRAND AWARD
NIGHT**

GOA



THAT IS WHY STUDENTS SAYS

AAC=CMA

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OF CMA INTER CLEARED
STUDENT**



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CMA INTERMEDIATE

Jan 23 Exams Results

Exclusive
For **CMA**

536 Marks



Trishir Goyal

All India Ranker

#13

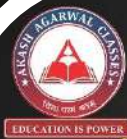
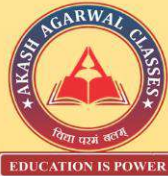


AAC = EXCLUSIVE FOR CMA ! ☎ 8007777042 / 8007777043

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CMA INTERMEDIATE

Jan 23 Exams Results

Exclusive
For **CMA**

522 Marks



Rishit Bharti

All India Ranker

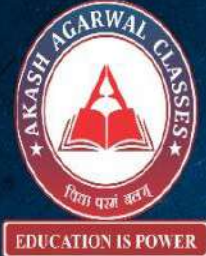
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**500+ STUDENTS CLEARED
CMA INTER IN JAN 23**



AAC = CMA

OUR ALL INDIA RANKERS
CMA INTERMEDIATE

AIR 13



Trishir 536 Marks

AIR 20



Rishit 522 Marks



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CRACKED BOTH GROUPS IN FIRST ATTEMPT

 **CMA INTERMEDIATE** **Students Clearing**
Jan 23 Exams Results **#Both Groups**

 536 Marks Trishir	 522 Marks Rishit	 451 Marks Rakesh	 450 Marks Chirag	 433 Marks Dushyant	 425 Marks Isha
 424 Marks Varsha	 424 Marks Kirti	 415 Marks Deepika	 414 Marks Atharva	 413 Marks Jyotika	 408 Marks Komal
 408 Marks Mansi	 407 Marks Harshit	 402 Marks Mangesh	 400 Marks Vasavi	 400 Marks Minal	
 400 Marks Prem	 383 Marks Bhavya	 350 Marks Ishita	& Many More ...		

..... NEXT CAN BE YOU!!

PRIDE OF AAC STUDENTS CLEARING BOTH THE GROUPS



EDUCATION IS POWER

CMA INTERMEDIATE

Jan 23 Exams Results

Exclusive
For **CMA**

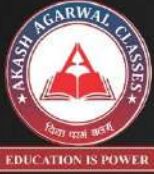
 228 / 400 MARKS VINITA K.	 225 / 400 MARKS PIYUSH S.	 220 / 400 MARKS PRAVEEN K.	 214 / 400 MARKS VARUN S.	 206 / 400 MARKS DIVYA G.
 205 / 400 MARKS YOGITHA	 205 / 400 MARKS PRASHANTH	 204 / 400 MARKS PRITY G.	 203 / 400 MARKS VASAVI	 202 / 400 MARKS VIKRAM.
 202 / 400 MARKS PRIYA N.	 201 / 400 MARKS PAWAN R.	 200 / 400 MARKS PRITAM D.	 200 / 400 MARKS MAHIMA T.	 220 / 400 MARKS PARVALLIKA
 275 / 400 MARKS AYUSH P.	 242 / 400 MARKS DEEPAM P.	 234 / 400 MARKS ANUBHAV	 229 / 400 MARKS CHANDANI	 234 / 400 MARKS BISWARANJAN
 209 / 400 MARKS CHAITANYA.	 204 / 400 MARKS DEVESH A.	 203 / 400 MARKS DHARA P.	 201 / 400 MARKS BHUMIKA	



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**MANY
MORE..**

..... NEXT CAN BE YOU!!



CMA INTERMEDIATE

Jan 23 Exams Results

#Top Rankers



Kanan
271 Marks



Anshu
250 Marks



Harsh
247 Marks



Shreya
234 Marks



Anubhav
234 Marks



Chandani
229 Marks



Siddhart
228 Marks



Yash
226 Marks



Vaishnavi
220 Marks



Ajay
220 Marks



Yagnik
217 Marks



Shubhbrata
217 Marks



Chaitanya
209 Marks



Arjav
209 Marks



Kajal
206 Marks



Ankit
205 Marks



Somya
203 Marks



Dhara
203 Marks



Shobha
202 Marks



Pratiksha
202 Marks



Gaurav
202 Marks



Deep
201 Marks



Aishwarya
201 Marks



Shivani
200 Marks



Geet
200 Marks



Prachi



Kumar

& Many More ...



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CMA INTERMEDIATE

Jan 23 Exams Results

#**Top**
Rankers



Ruchi

242 Marks



Deepam

242 Marks



Anamika

241 Marks



Munazir

232 Marks



Harsh

230 Marks



Saketh

224 Marks



Ankush

223 Marks



Arshiya

221 Marks



Ruchi

218 Marks



Nikita

217 Marks



Seema

213 Marks



Mritunjay

209 Marks



Harsh

208 Marks



Abhishek

206 Marks



Shweta

203 Marks



Nikita

203 Marks



Tanish

202 Marks



Simran

200 Marks



Anju

200 Marks



Abhinav

200 Marks

**& Many
More ...**

..... NEXT CAN BE YOU!!



CMA INTERMEDIATE

Jan 23 Exams Results



535 /
800 MARKS
TRISHIR G.



279 /
400 MARKS
VENKATESH



264 /
400 MARKS
JAYM F.



258 /
400 MARKS
ASMITA B.



262 /
400 MARKS
SAHIL O.



255 /
400 MARKS
YASH S.



235 /
400 MARKS
TANVI P.



227 /
400 MARKS
SHWETA G.



226 /
400 MARKS
BAISHNAVI



225 /
400 MARKS
AYUSHI. G



220 /
400 MARKS
DIVYA R.



220 /
400 MARKS
HEMLATA



207 /
400 MARKS
PRESTIN D.



204 /
400 MARKS
NARAYAN O.



200 /
400 MARKS
SHREYA M.



200 /
400 MARKS
HARSH S.



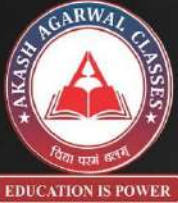
200 /
400 MARKS
ANSHUL G.



200 /
400 MARKS
DIVYA R.

**MANY
MORE..**

..... **NEXT CAN BE YOU!!**



CMA INTERMEDIATE

Jan 23 Exams Results

#Top
Rankers



Madhav

243 Marks



kajal

225 Marks



Prafull

222 Marks



Prateksh

217 Marks



Gitanjali

213 Marks



Nikita

204 Marks



Tarun

203 Marks



Santosh

203 Marks



Priya

202 Marks



Gayatri

200 Marks



Shanaya

200 Marks

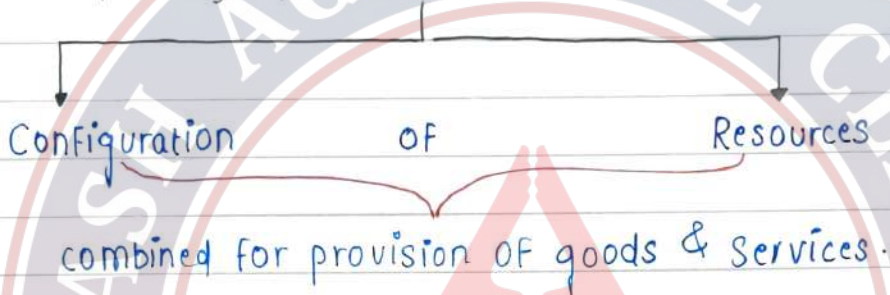
**& Many
More ...**

..... NEXT CAN BE YOU!!

1. OPERATION MANAGEMENT

Ques-1] What is mean by operating system???

- 1) Operating system defined as —



- 2] Examples -

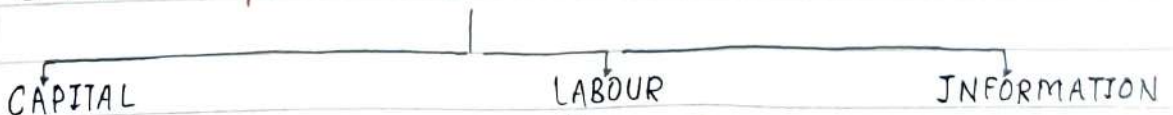
Retail organizations, Hospitals,
BUS, Taxi services, Hotels
Tailor etc..

- 3) Satisfactions -

→ Any op. system $\xrightarrow{\text{converts}}$ INPUTS, Using physical $\xrightarrow{\text{to create}}$ OUTPUT
Resources
to satisfy customer wants.

→ The creation of goods & services involves transforming or converting INPUTS into OUTPUTS.

- 4] Various inputs such as —



∴ Used to create goods & services.

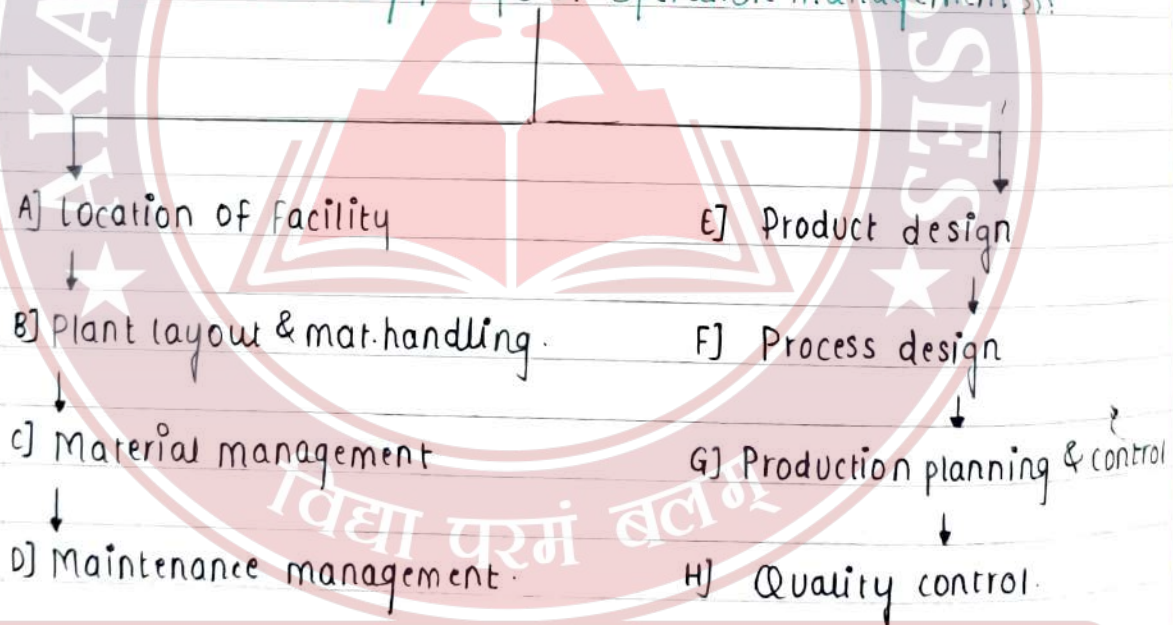
AKASH AGARWAL CLASSES 8007777042
using 1 or more transformation process.

• 5] Feedback & Control -

Feedback - To ensure that desired output are obtained an organization takes measurements at various points in transformation process.

Control - Compare previous establish standards determine corrective actions.

Ques-2 What is mean by / Scope of Operation management???



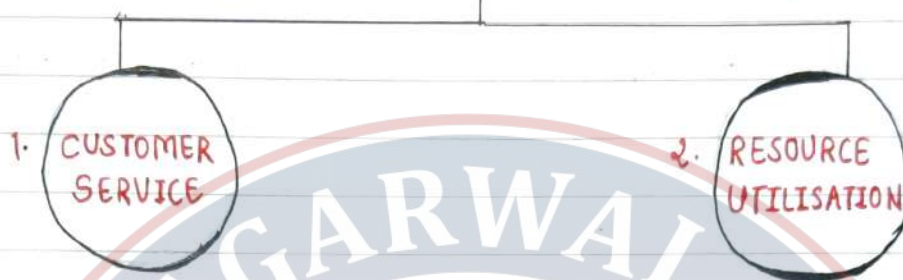
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ques-3] Production Management VS operation management

**	PRODUCTION MANAGEMENT	OPERATION MANAGEMENT
1. USES -	Production management is more used for system where <u>tangible goods</u> produced.	Operation management is more frequently used for inputs transformed to <u>intangible</u> .
2. IT COVERS -	Production management will cover process design, planning & control issues involving quality & organisation.	Operation management will cover organisation as bank, airlines, pollution control, firms, police department etc. to enterprises.
3. EVOLUTION	It is related to evolution - operation management is term that used nowadays.	Production management precedes operations management in <u>historical growth of subject</u> .

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Ques-4] what are objectives of operation management???



• CUSTOMER SERVICE -

i] The first objective is customer service means service for satisfaction of customer wants.

ii] Customer service is key objective of operation management.

iii] The operation management provide something specification satisfy customers terms of COST & TIMING.

iv] 3 aspects of customer services

- Specification
- Cost
- Timing

v] Thus, primary objective satisfy providing the -
'Right thing' at 'Right price' at Right Time.

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Principle customer wants

Principle function	Primary consideration	Other consideration
1. Manufacture	Goods of a given, requested & acceptable specification.	COST - PP or cost obtaining goods. Timing - Delivery delay from order requested.

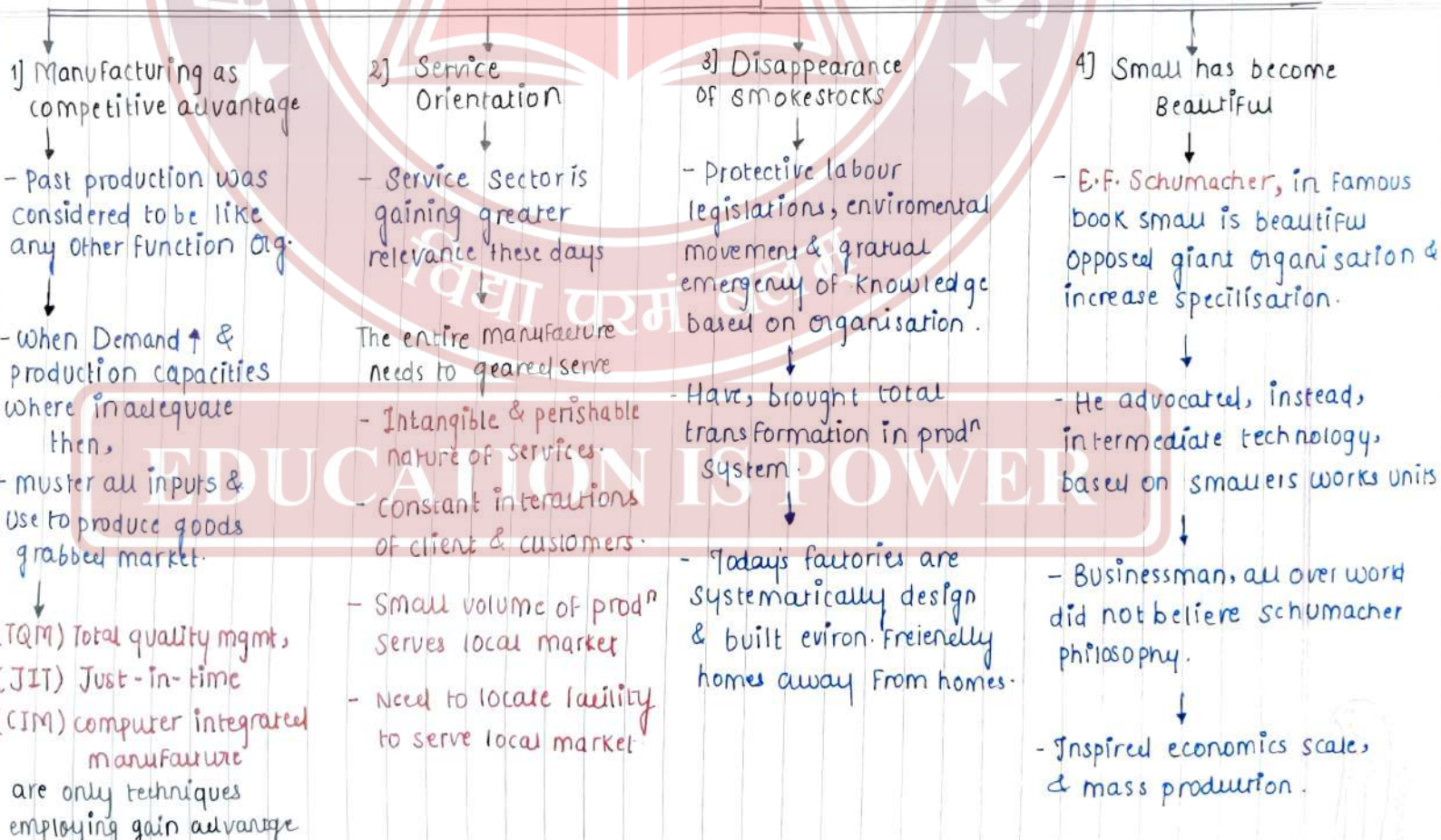
2.	Transport —	Movement of a given, requested OR acceptable specification.	COST- cost of movement Timing- Duration & time to move wait or delay from commencement.
3.	Supply —	Goods of a given, requested OR acceptable specification.	COST- PP or obtaining goods. Timing- Delivery delay from req. supply
4.	Service —	Treatment of a given, requested OR acceptable specification.	COST- cost of treatment Timing- Required time for treatment.

• RESOURCE UTILISATION —

i) Major objective is utilize resources for satisfaction of customers wants effectively.

↳ ii) In efficient, use resources or inadequate customer service leads to commercial failure of op. system.

↳ iii) Operation management is concerned essentially with utilization resources.



Q.6) what is recent trend in production / operation management??

1] GLOBAL MARKET PLACE -

- Globalisation of business has compelled many manufacturing firm to have operations in many countries, where they certain advantage.

- This resulted in steep INCREASE LEVEL OF PRODUCTION among manufacturing.

2] PRODUCTION / OPERATION STRATEGY -

- More and more firm recognising importance of production operation strategy overall Success of business.

3] TOTAL QUALITY MANAGEMENT [TQM] -

- TQM approach has been adopted many firms to achieve customer satisfaction by never ending thrust for improving quality goods & services.

4] TIME REDUCTION -

- Reduction for manufacturing cycle time & speed to market for new product provide competitive edge to over firm.
- Companies provide product at same price & quality provide edge over other.

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5] TECHNOLOGY -

- Advance in technology had led to vast array of new product, new process & new materials and components.
- Automation, information & communication have way to companies operate.

- Technology changes in product & process have great impact on quality.

6] WORKER INVOLVEMENT -

- The recent trend to assign responsibility for decision making & problem solving to lower level of organisation.
- This is known as employee involvement & empowerment.
eg = Quality improvement teams.

7] Re-ENGINEERING -

- This involves drastic measures or break through improvement to improve performance of firm.
- It involves concept of clean-slate approach.

8] SUPPLY-CHAIN MANAGEMENT -

- Management of supply chain, from supply to final customers reduce cost of transportation, warehousing etc.

9] LEAN PRODUCTION -

- Production system have become lean production system which use minimal amount of resources to produce high volume of high quality goods.

10] ENVIRONMENT ISSUE -

- Today's production managers are concerned more & more with pollution control & waste disposal are key issues in protection of environment.
- There is increasing emphasis on reducing wastes, chemical using biodegradable material.

2. OPERATION PLANNING

Ques-1) What is mean by forecasting ???

- Forecasting means peeping into future.
- As future is unknown and anybody's guess but business leaders in past have involved in certain systematic and scientific methods to know,
 - ↳ future scientific analysis based on facts.
- This systematic method is called as forecasting.
- The sale forecast is estimate amount of unit sales for specific period under marketing plan & program.
- Short term forecasting will more useful in production.

- Long range : Normal p = 5 yrs.
Other period = 10 to 15 yrs.
- Medium range = 1 to 2 yrs.

- 1) Acquire new facilities
 - 2) Determine cash flow from sales.
 - 3) Plan for future manpower requirements.
 - 4) Plan for material requirement.
 - 5) Plan for research development.
- ∴ Long Term growth Factors.

- 1) Determine budgetary control over expenses.
- 2) Determine dividend policy.
- 3) Find & control main expense.
- 4) Determine schedule of operations.
- 5) Plan for capacity adjustment.

• Short Term = Few weeks

3 to 6 months.

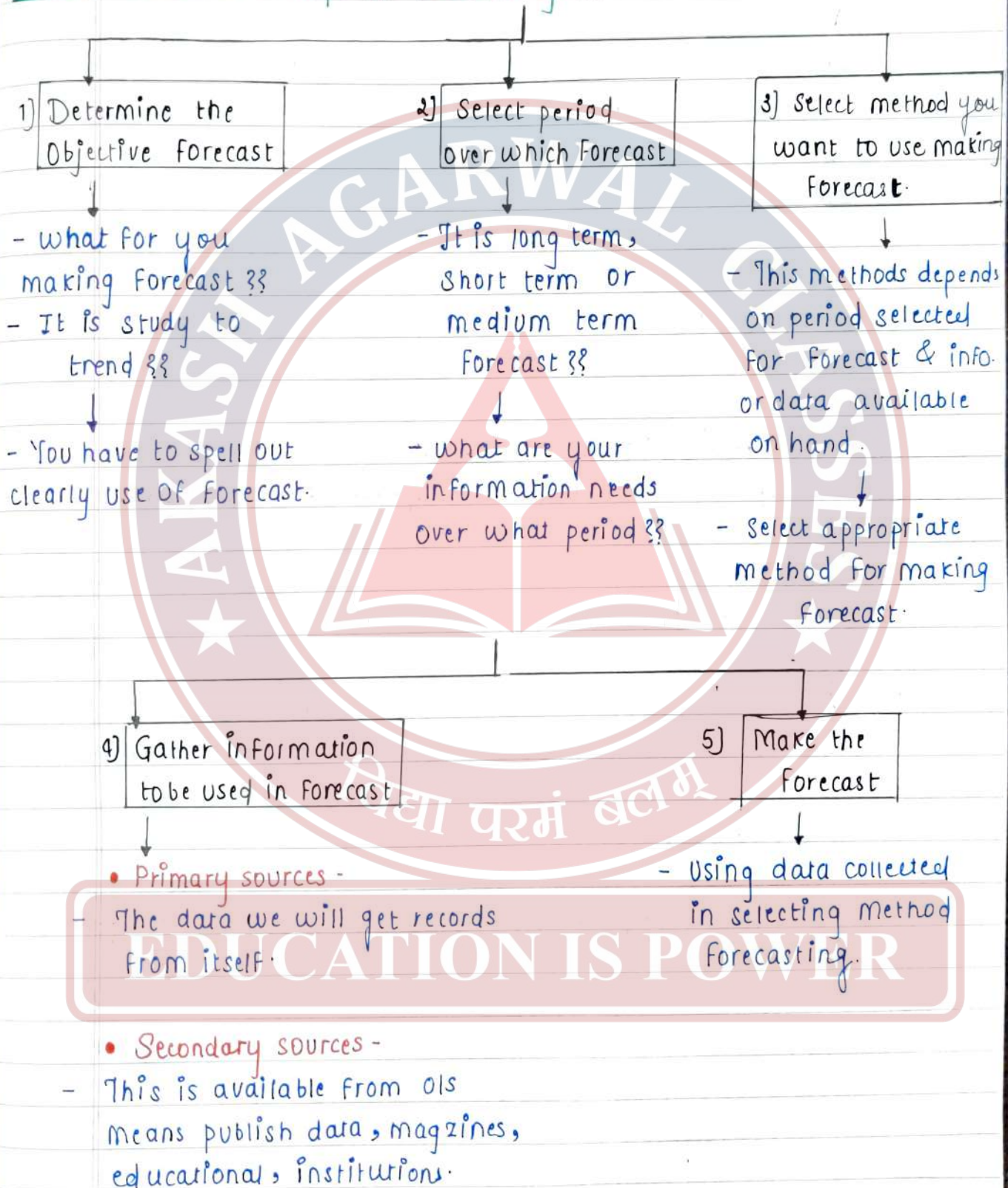
• Various Factors influence Forecast are -

- | | |
|--|---|
| <p>↓</p> <ol style="list-style-type: none"> 1] Estimate Inventory require. 2] Provide transport Facility despatch FG. 3] Decide work loads for men & machines. 4] Find working capital. 5] Fix sales quota. | <p>↓</p> <ul style="list-style-type: none"> - Environmental changes. - Changes preference of User. - No. of competitive product. - Disposable income of consumer. |
|--|---|

Ques-2 What factors determine effective capacity ???

1. **FACILITIES** — Design, layout, location & environment.
2. **PRODUCT** — Product design, product-mix.
3. **PROCESS** — Quantity & Quality capabilities of process.
4. **HUMAN FACTORS** — Job content, Job design, motivation, expressing of lab, learning rate.
5. **OPERATIONAL FACTORS** — Scheduling, material management, equipment breakdown.
6. **EXTERNAL FACTORS** — Product standards, safety regulation, pollution standard.

Ques-3 What are steps in Forecasting ???



Ques-4)

what is mean by capacity planning ???

- ① The effective management capacity is most important responsibility of production & op. management.
- ② Objectives of capacity planning -
i.e. planning & control capacity, match level of op. level.
- ③ Finding answers to basic questions regarding capacity-

A) what kind of
capacity needed ??

B) How much
cap. needed ??

C) when this
capacity needed ??
- ④ Capacity planning is carried out keeping in mind future growth & expansion plans, market trends &
- ⑤ Capacity is usually expressed volume of output per. period time.
- ⑥ Capacity planning 2 types -

a) Long-Term cap plans

b) Short Term cap. plans

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- Concern with investment
in new facilities & equip.

- which takes into account
work force size, Overtimes,
budget, inventories etc.

∴ This plan covers time
horizon more than 2 years.

- ⑦ The operating unit might be plant, department, machine, store or worker.

Ques-5]

Measurement of capacity??



Capacity of plant usually expressed as rate of output.
i.e = Terms of units produced per time.
(Hour, shift, day, week etc)

BUT

When firms are producing different types of product, it is difficult to use volume output each product express to capacity of firm.

Capacity of firm expressed in terms of monetary value of various product together.

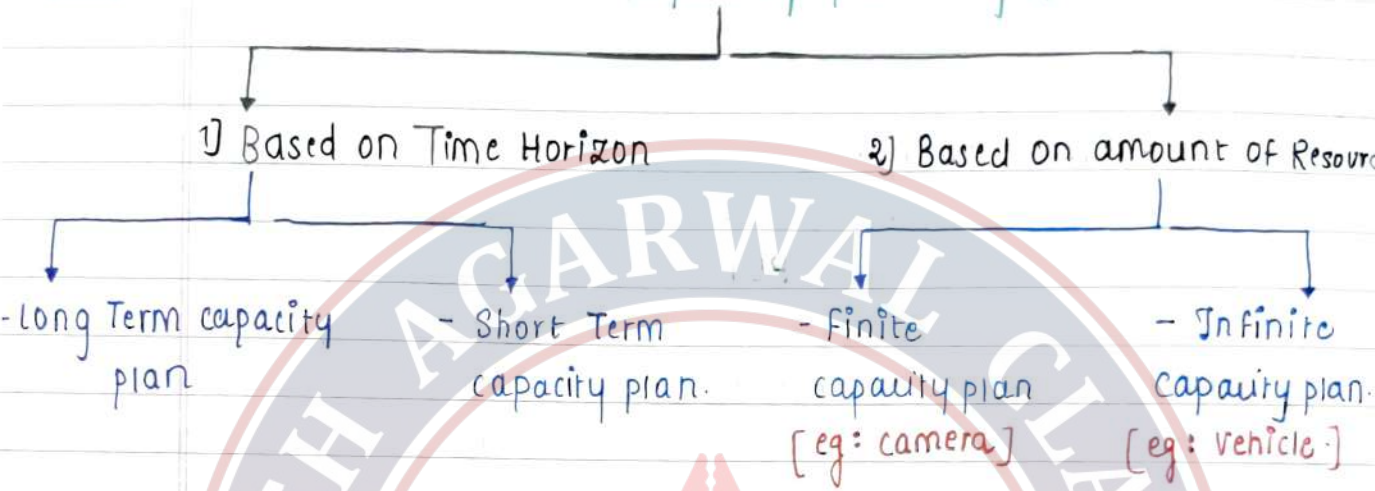
Ques-6]

What Factors affecting determination of plant capacity??

- i] Capital investment required
- ii] changes in product design, process design, Market conditions & product life cycle.
- iii] Flexibility for capacity additions.
- iv] Market demand for product.
- v] Product obsolescence & Technology obsolescence
- vi] Type of technology selected.

Q.7

What are the forms of capacity planning??

Q.8

What are the factors affecting capacity planning??

1)

Controllable
Factors

 a) Amount of labour employed,
Facility installed, machines,
tooling

&

 b) Shift of work p.day, days work
p. week, Overtime work.

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2)

Less Controllable
Factors

 a) labour performance, machine
breakdowns, material shortage
&

 b) Scrap & rework, Strike, lock-out,
Fire, natural calamities, Flood etc.

Q.10 What is mean by capacity Requirement planning?

- (CRP) - It is technique which determines what equipment & labour personnel capacity are require to meet schedule & (MRP-I)

1) Level Capacity

- Plan is based in "product-to-stock & sell" approaches in production system at operated in uniform levels.
- FG rise & fall up depending upon whether production levels exceeds demand or time vice v.

2) Matching Capacity with demand

- Production capacity is matched with demand in each period (weekly, monthly, quarterly)
- Material flows & machine capacity are changed from quarter to quarter match demand.

3) Optimum Plant capacity

- Plant capacity has great influence on cost of prodn in increasing volume of prodn.
- Production facility, there is optimum volume of O/P per year result in least avg. unit cost this caused "BEST OPERATING LEVEL"

4) Balancing the capacity

- When output rate of diff. machs do not match with required about rate of product produced, there will imbalance of work loads of diff machines.

• Advantages -

Low level of FG inventory resulting in lessing inv. CC

• Disadvantages -

High labour & mat. cost becaz of frequent changes in workforce (Hiring, lay-off, Overtime cost)

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a) plant capacity has great influence on cost of prodⁿ in increasing volume of prodⁿ.

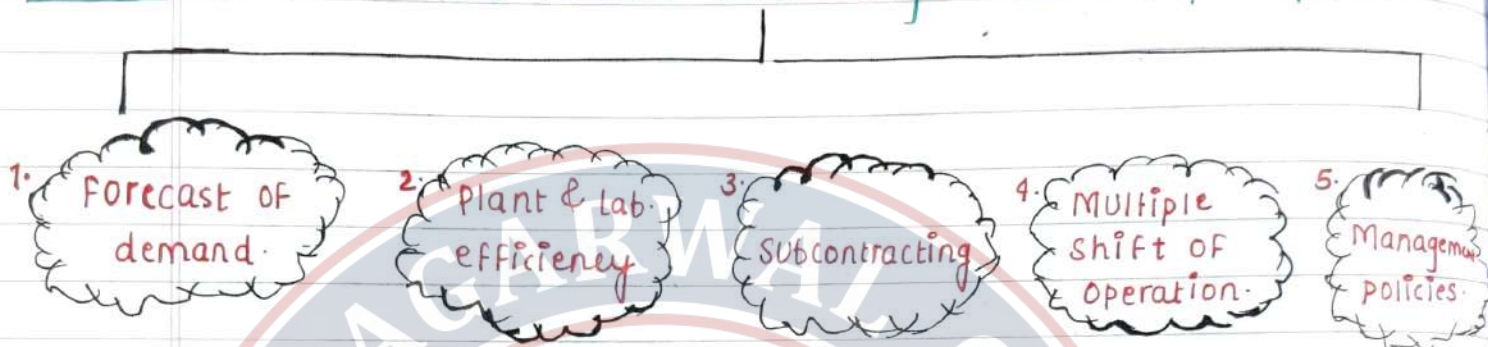
b) Production Facility, there is optimum volume of o/p per year result in least avg. unit cost this called "BEST OPERATING LEVEL"

4) Balancing the capacity

a) When output rate of diff. machines do not match with required about rate of product produced.

there will imbalance of work loads of diff machines.

Ques-10] what are the factors influencing Effective Capacity???



A] Forecast of demand -

- Demand Forecast is going to influence capacity plan in significant way.
- It is very difficult to forecast the demand with accuracy changes significantly product life cycle stage.

B] Plant & Lab efficiency -

- It is difficult to attain 100% efficiency of plant & equipment.
- The efficiency less than 100%, because of enforced idle time due to machine breakdown.

C] Subcontracting -

- Subcontracting refers to off loading some of jobs due to outside vendors,

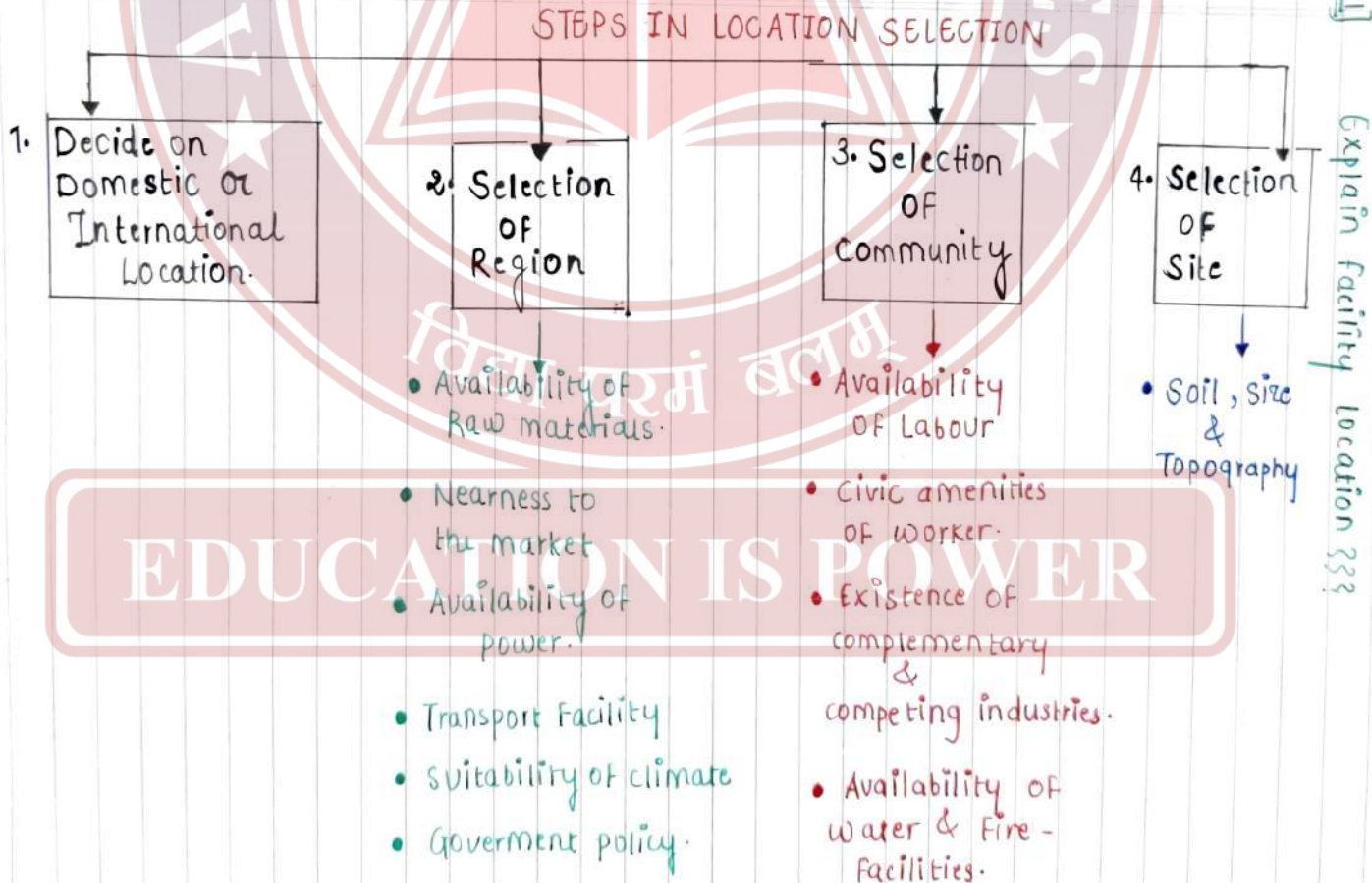
thus hiring the capacity meet requirement of organisation

D] Multiple shift Operation -

- Multiple shift are going to enhance the firm's capacity utilisation.

E] Management Policies -

Management policies regards subcontracting multiplicity of shifts



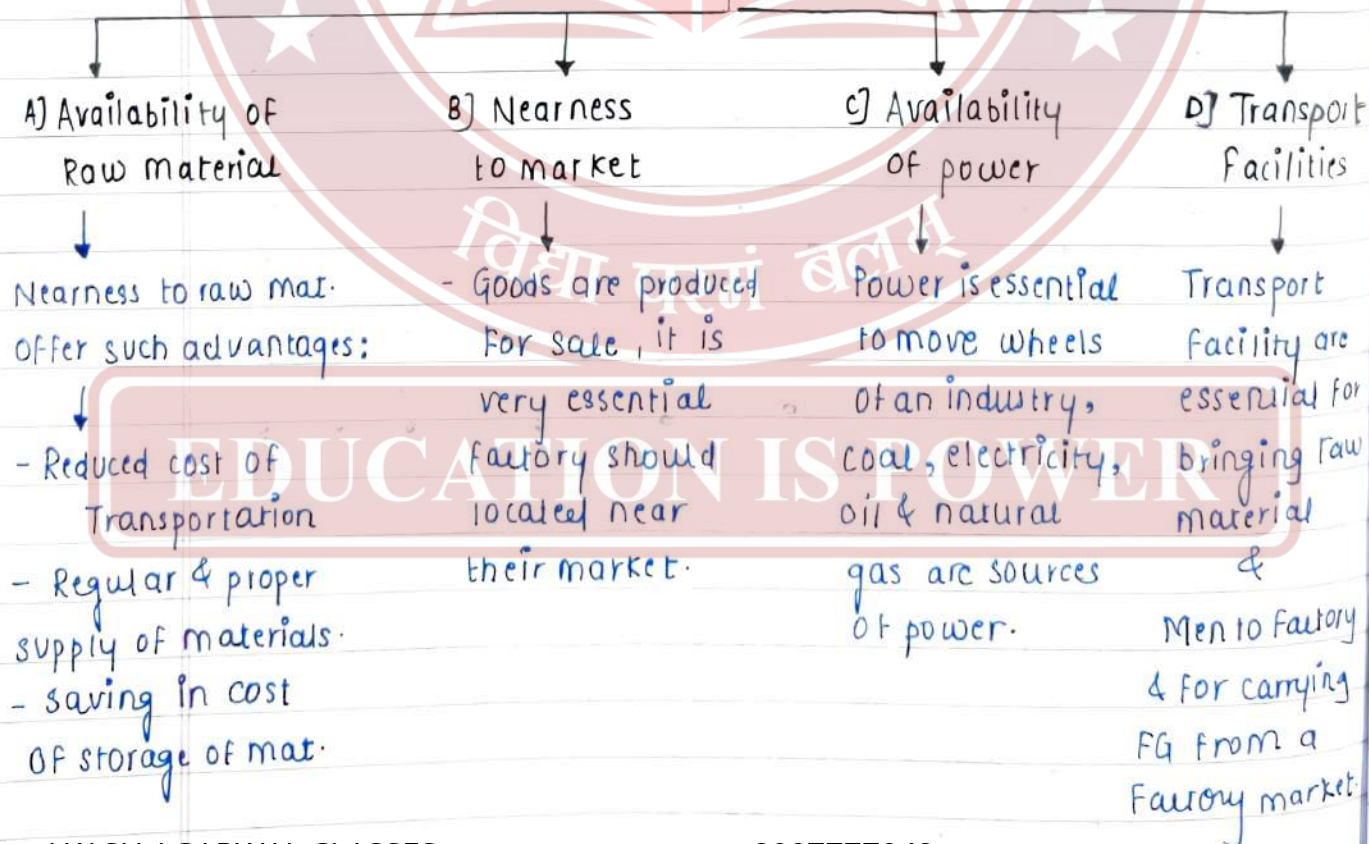
1. Deciding on Domestic or International Location -

i) First step in plant location "decide wheather Facility should located domestically or internationally."

ii) If mgmt decides foreign location, Next logical step is - decide particular country for location.

iii) To choice particular stabl country depends on factors - as political stability, export & import quotas, currency & exchange rates, natural or physical condition.

2. Selection of Region -



3. Selection of community -

A) Availability of labour

- Labour is an important factor of prodⁿ of goods.
- An adequacy of lab. supply at reasonable wages is essential for smooth & successful working of organisation.

B) Civic amenities of Worker

- Besides good working condition inside factory, employees require certain facility outside.
- Facilities such as clubs, theatres, parks etc. must provided for employees

C) Existence of complementary & competing industries

- An industrial unit, collaboration with other similar unit, secure mat. better term than it can do itself.
- They it helps to increase variety of materials.

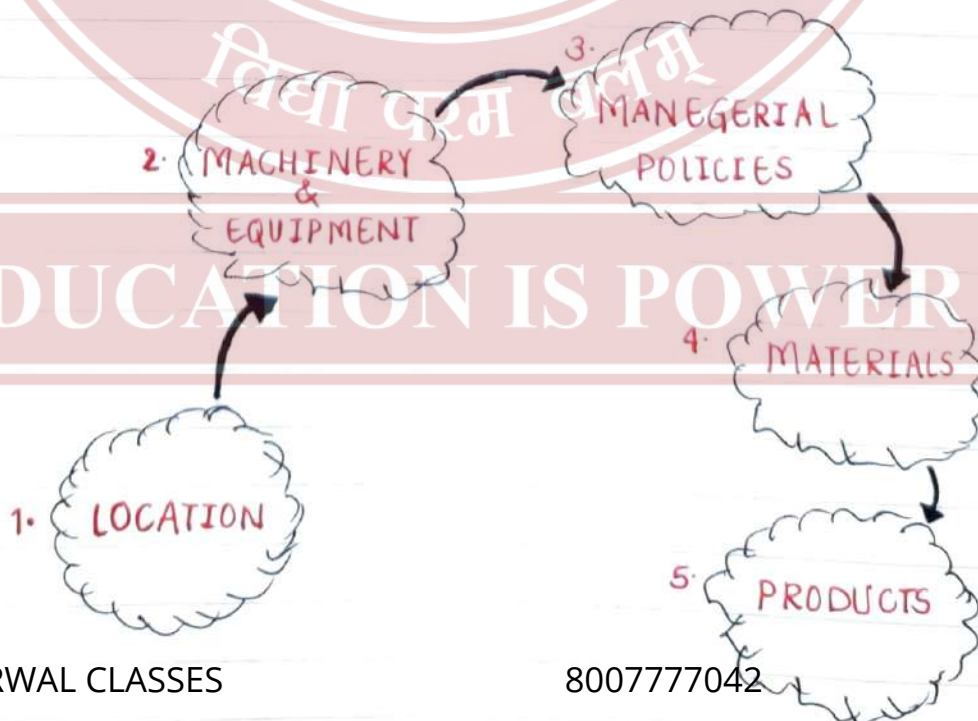
4. Selection of site

A) Soil, Size & Topography

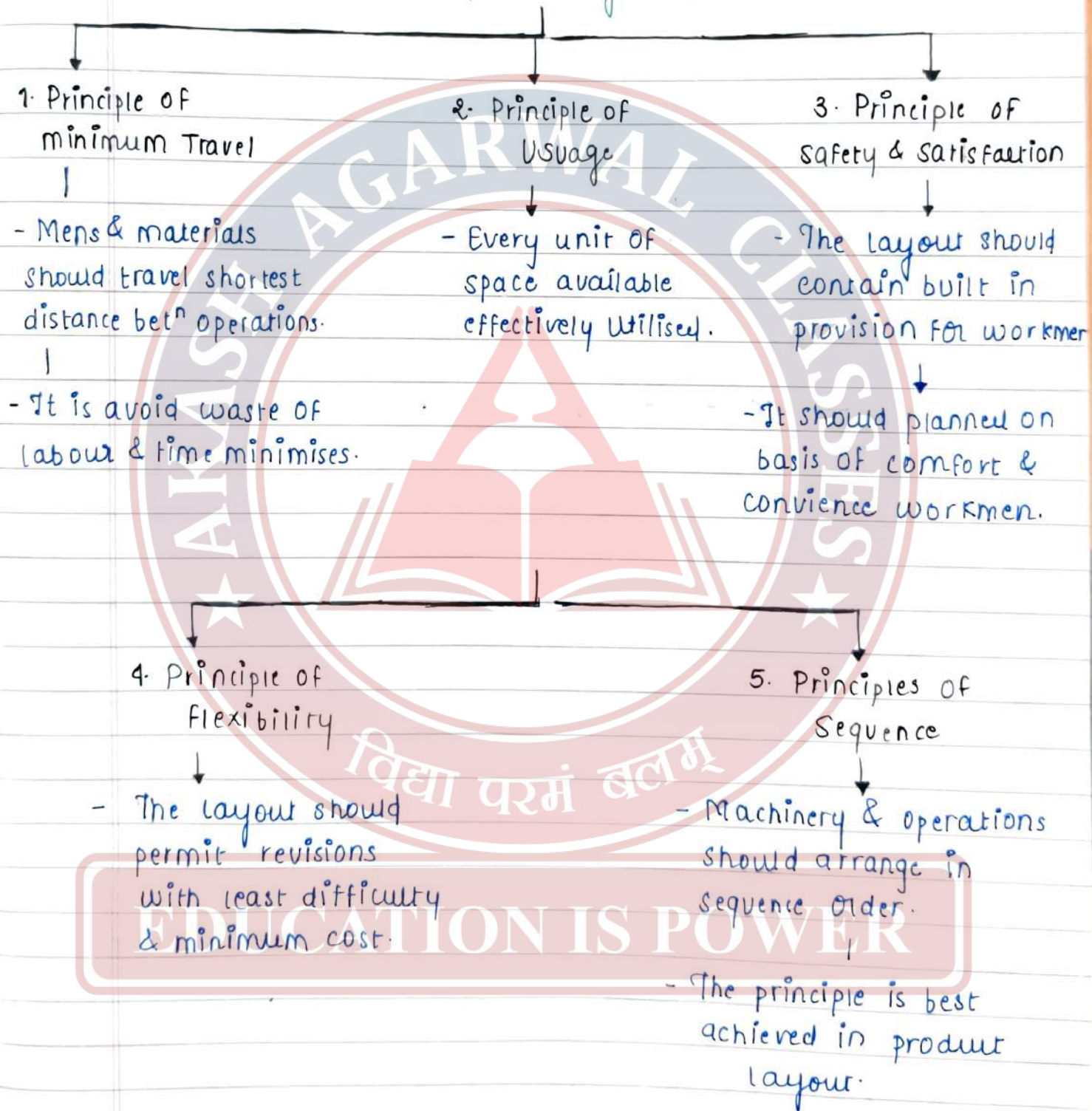
- Producing engineering goods, fertility or otherwise of soil may not favor influencing plant location.
- Agro based industries, fertile soil necessary for ensuring strategic plant location.

Ques-12]Define Facility layout???

- ↳ 1. It is also known as layout of facility —
- ↳ 2. Refers to configuration of department, work centres, equipment & machinery
- ↳ 3. Plant / Facility layout means —
- ↳ 4. Planning for location all machines, equipment, utilises tool cribs, rest room, coffee within building
- ↳ 5. Layout planning involves decision about physical arrangement of economic activity centres within Facility.

Ques-13]what is Factors influencing layout choices

Q.14] What is principles of plant layout ???



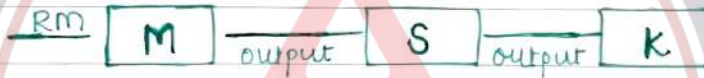
Q.15

Different types of layout ???

1. PRODUCT LAYOUT

a) It is called as straight-line-layout orlayout for serialised manufacture.b) Product layout involves arrangement of machine in one line depending upon sequence operation.

eg:



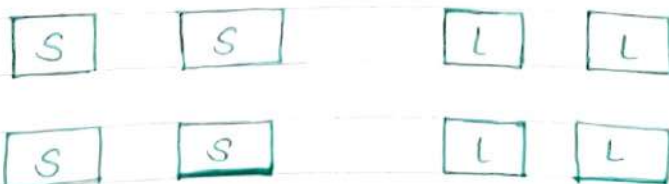
2. PROCESS LAYOUT

a) It is also called as Functional layout, layout for job lot manufacture orPatch production layout.

b) It involves grouping together of similar machines of department.

c) Arrangement of machines depends upon op. characteristics.

eg:



3. LAYOUT IN FORM FIXED POSITION

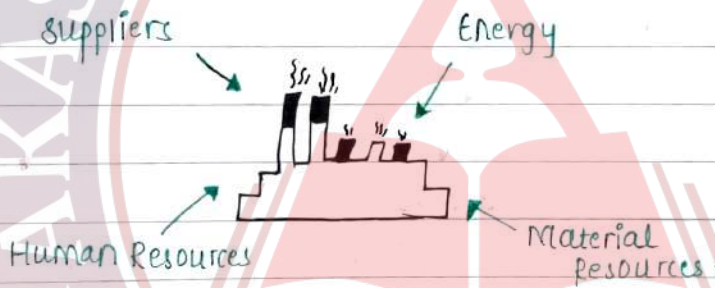
a) It involves movement of men & machines to product which remain stationary.
or

b) This is also called static layout.

c) The men & machine movement are advisable becoz -

cost of moving less than,
cost of moving product is very bulky.

eg:



4. MIXED LAYOUT & COMBINED LAYOUT

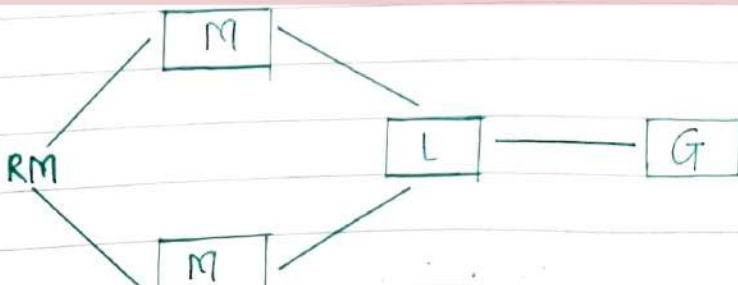
a) Combination of

Product layout

Process layout

b) It is possible have both types of layout efficiently combined from pro. manufacture

eg:



Q. 16

What is mean by Aggregate Planning ???

* i] Aggregate planning is intermediate term of planning decision.

ii] It is process of planning quantity & timing of O/p over intermediate time horizon (3 months to 1 year)

iii] Physical facilities are assumed to be fixed in planning period.

iv] Agg. planning seeks best combination to minimise cost.

Long Range
Planning

- Deals with the strategic decision.

Short Term
planning

- Deals with day-to-day work.

Intermediate
planning

- Deals with the relationship with agg. planning.

Ques-17

What is aggregate planning strategies ???

a) variables of production system are labour, material & capitals.

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b) More labour effort is require to generate higher volume of output.

c) Employment & use of overtime (or) are two relevant variable.

d) Material helps to generate output.

∴ certain activities are to be accomodateed-

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i] Vary size of workforce

ii] Vary the hours worked

iii] Vary inventory levels

QUES-18 MaterialRequirement plan (MRP-I)

1) (MRP) refers to basic calculation used to determine components req. from end item requirement.

2) MRP logic serves the as key component in info. system for planning & controlling prodⁿ.

3) The info. provided by MRP highly useful in scheduling.

Objectives (MRP-I)

- Reduced Inventory
- Reduction in manufact.
- Realistic delivery com.
- Increased efficiency

Advantages

- A) Reduced Inventory
- B) Reduced idle Time
- C) Reduced Set up Time
- D) Ability to price more competitively

ManufacturingResource Planning (MRP-II)

1) (MRP-II) has been developed to facilitate manufacturing manage and planning & controlling of manu. process.

AND
all related support functions

2) Logically correct planning & controlling activities related to material, capacity, finance, sales.

3) (MRP-II) is universally applicable to any manufac. organization, regardless its size, location, product & process.

EnterpriseResource Planning (ERP)

1) It is popularly known as ERP.

2) ERP is today's buzz-word in corporate world.

3) Companies world-wide use ERP to integrate business process & reduce cost & increase productivity.

4) ERP software provided 'Total solution' to business enterprise.

5) ERP is business process mgmt software package developed for optimum resources of enterprise.

6) ERP integrates entire enterprises starting from supplier to covering a logistics, financial resource.

Ques-19

what is ELO ???

1) Production managers often decide quantity of O/P be produce batch is known as "LOT SIZE" OR "BATCH SIZE"

2) The product are manufacture in lot size against the anticipated demand for product.

3) Quantity may produced may exceed quantity which can sold.

4) Means, production rate exceeds demand rates.

5) Optimum lot size which is known as -

"ELO / ELO /
Economic lot size"

which produce in 1 batch.

Ques-20 What factors considering determining lot size manufacturing??

- 1) Higher Rate of production should match with rate of usage.
- 2) Higher lot size (LS) \uparrow then, \downarrow cost per unit produced
Becoz,
Distribution of set-up cost for setting up prodⁿ & machines preparing paper work.
BUT,
CC \uparrow will with \uparrow (LS)
- 3) Higher \uparrow (LS) then, \uparrow possibility of loss due to deterioration.
OR,
Obsolescence,
(Due to technology & product design)

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3. DESIGNING OF OPERATIONAL SYSTEM

(Ques-1) What about product Design???

- Production or operation strategy is directly influenced by product design for following reasons -

- | | |
|--|--|
| i] As products are designed, all detailed characteristic of each product established. | ii] Each product characteristic directly affects how product can made or produced. |
| iii] How product made determines design of prod ⁿ system which is heart of prod ⁿ & operation. | |

- Product design directly affects product quality, production costs & customer satisfaction.

- Design of product is crucial to success in today's global competition.

- An excellent design includes - usability, reliability, functionality, innovation & appropriateness.

- Excellent design provides competitive advantage to manufacturer.

Ques-2] What does product design do??

- THE ACTIVITIES AND RESPONSIBILITIES OF PRODUCT INCLUDES -

1. Marketing -

Refining existing products.

2. Product design & Production-

Developing new products.

3. Quality assurance, Production

Formulating quality goals.

4. Accounting

Formulating cost targets.

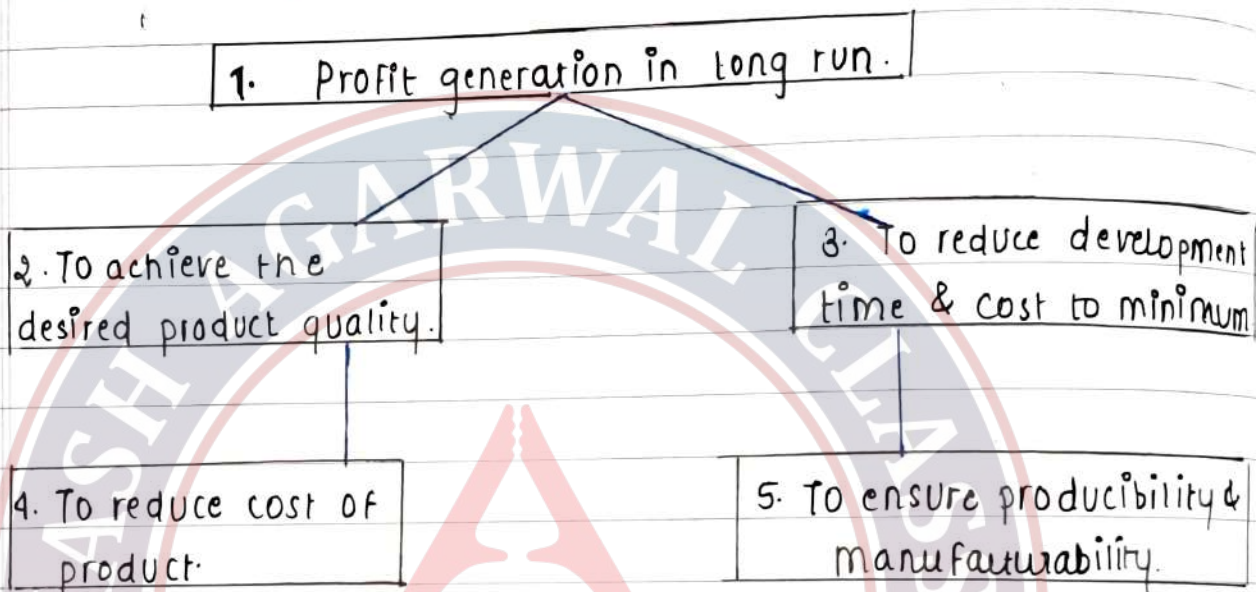
5. Marketing, Production

Constructing, testing prototype.

6. Product

Documenting specification.

Ques-3] What are objectives of product design ???



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(Ques-4) What are the factors influencing product design ???

(A) CUSTOMER REQUIREMENT — { ① Designer must find out exact requirements of customers to ensure product suits the convenience for use.

② Product must be designed to be used in all kinds of conditions.

(B) CONVENIENCE FOR OPERATOR / USERS

① The industrial product of such machine & tools should design,

② Then they are convenient & comfortable for users.

(C) TRADE BETWEEN TWO FUNCTIONS & FORMS

Design should combine both performance & appearance with proper balance between two.

(D) TYPES OF MATERIAL USED

① New & better materials are improved the product design.

② Designers keep in touch with latest development taking place in field of materials & use for improve the product design.

(E) WORK METHODS & EQUIPMENT

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Designers must keep abreast improvements in work methods, process, & equipments, design to make latest technology to achieve reduction in cost.

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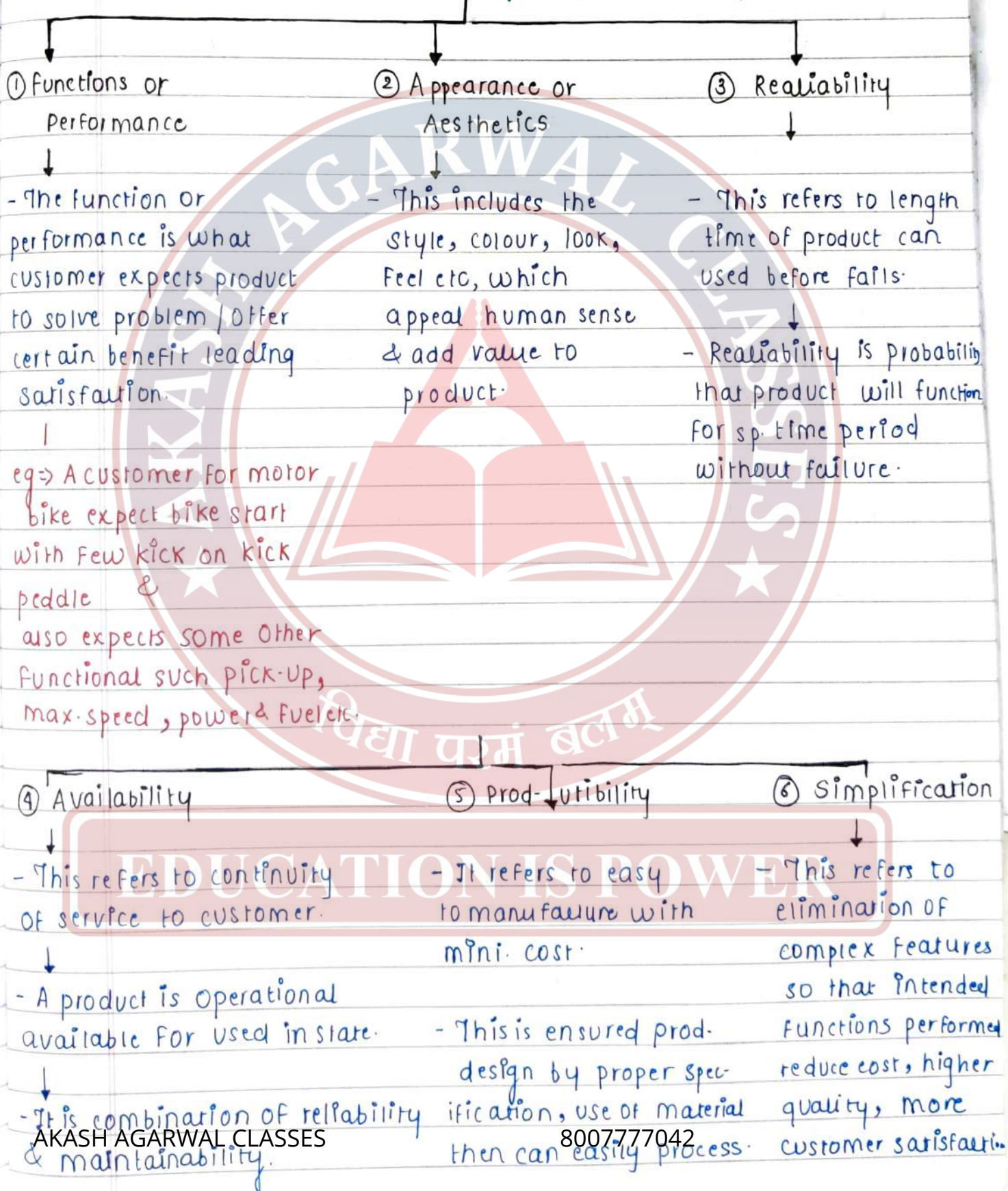
- (F) PRODUCT QUALITY
- ① The product quality partly depends on quality of design & partly on qual. of performance.
 - ② The quality policy of firm provided necessary guidelines for designer regarding extent to built design stage

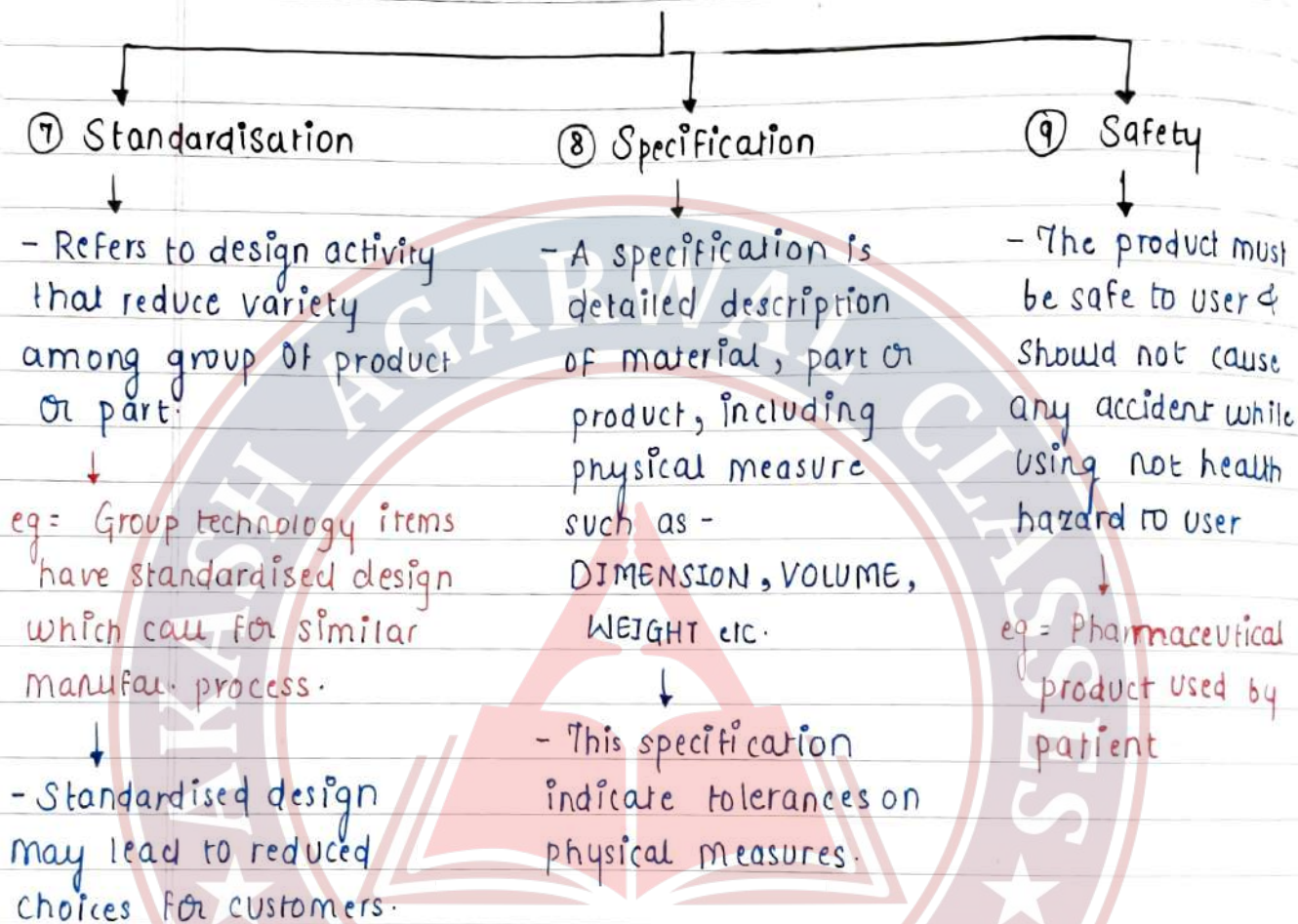
- (G) PROCESS CAPABILITIES
- ① The product design should take into consideration the quality of conformance.
 - ② This depends on process capabilities of machines & equipment
 - ③ However, designer should have knowledge of capabilities of manual

- (H) PACKAGING
- ① Packing is an essential element of product & packaging design go hand in hand with equal importance of packaging design.

- ② Packaging design must be take into an account of packaging such protection of product.

Ques-5] what are characteristics of good product design??





Ques-6] What is process design & selection???

"Process design" it is sequence of all operation required to achieve product specification. It specify type of work station to used machine & equipment.

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a) The nature of Product. → Material Used → Quantities to be produced → Existing physical layout of plant

Make or by → Material handling → Automation → Expenditure to be incurred / budget

Ques-7] what is process planning ???

A] Process planning refers to way production of goods & services is organised.

B] It is basis of decision regarding capacity planning, facility layout, equipment etc.

C] Process selection is necessary firms takes up production of new product.

∴ 3 primary questions to addressed before deciding process -

1] How much variety of product or services will system need handle ??

2] what degree of equipment flexibility will needed ??

3] what is expected volume of output ??

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Ques-8] what is process strategy?? what is different types of process strategy??

- Process strategy is organisation approach to process selection for purpose of transforming resources into good & services
- **Objective** - To find way produce goods & services meet customer requirement.
- **key aspects includes** -
 - i] Maker or buy decision.
 - ii] Capital intensity
 - iii] Process flexibility.

- 3 process Strategies -



A] PROCESS FOCUS -

- i] - such process are called intermittent process also.
- ii] Majority (75%) of global production is devoted to low volume, high variety product in manufacturing process.

B] REPETITIVE FOCUS -

- i] A repetitive process is product oriented production process that uses modules.
- ii] It falls between product & process focus.

C] PRODUCT FOCUS -

- i] It is facility organised around products, product oriented

Ques-9] Explain product life cycle???

The life cycle of product is broken into 4 stages →
INTRODUCTION, GROWTH, MATURITY, DECLINE.

1. **INTRODUCTION STAGE**
- ① The 'introduction stage' is preceded by production and development.
 - ② This period requires greater investment.
 - ③ After testing, product enters the production/ introduction stage & product will be available in national market.
2. **GROWTH STAGE**
- ① In 'growth stage' is preceded by both sales & profit will begin to increase.
 - ② The management should try to change approach by changing strategies from "by p my product" to "try my product".
 - ③ At end of stage, distributed arrangement gets completed & prices necessary reduced.

3.

**MATURITY
STAGE**

① There is 3rd stage is maturity stage.

② During this stage, manufacturing introduce new models & adopt methods

③ to promote sale of their brands with retaining view of position no. of buyer will grow, but more slowly.

④ At this stage, supply exceeds demand.

4.

**DECLINE
STAGE**

① At final stage of decline, profit margin touch a low level, competition become serve & customer start using better product.

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② Story of product ends - a natural but hard end.

Ques-10] Discuss process selection ???

5 basic process

Types

- A] Job shop
- B] Batch shop process
- C] Repetitive process
- d] Continuous process
- e] Project process.

A] Job shop :-

- It is used in job shops when low volume of high-variety goods are needed
- Job shop characterised by high customisation, flexibility of equipment & skill labour volume.

B] Batch Process :-

- Batch processing is used when moderate volume of goods or services is required & moderate variety in product & services.

C] Repetitive Process :-

- Repetitive process is also referred as line process as it include production lines & assembly lines in mass production.

D] Continuous Process :-

- continuous process is extreme end of high volume, standardised prodⁿ with rigid lines flows.

E] Project Process :-

- It is characterised by high degree of job customisation large scope of each product need substantial resources to complete project.

4. PRODUCTION PLANNING AND CONTROL

Ques-1]

About production planning & control???

- Production — Planning — Control is predetermined process

which includes

Raw material, Human resources & machines etc.

- PPC comes under manufacturing department.
- PPC is technique to plan each & every step in long series separate operation.
- It helps to take "Right decision" at "Right time" & "Right place" to achieve max. efficiency.
- PPC can be viewed on nervous system of prodⁿ operation.
- **Scope :-** Unlimited and can be applied to any type of activity.
- Short range planning focuses on such areas such Inventory goals & wage budget.

Ques-2] what is Objectives of P-P-C ???

① Answering questions from customers & salesman concerning status their order

② Assisting costing department in making cost estimates order.

③ Controlling stocks of finished parts & products.

④ Determining necessary tools required manufacturing.

⑤ Keeping up-to-date records scheduled & in process.

⑥ Maintaining stocks of materials & parts.

⑦ Receiving order from customers.

⑧ Preparing route sheets & schedule showing sequence op. prodⁿ product.

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Ques-3] what does production planning & control include???

1. **PLANNING** → Planning production in detail

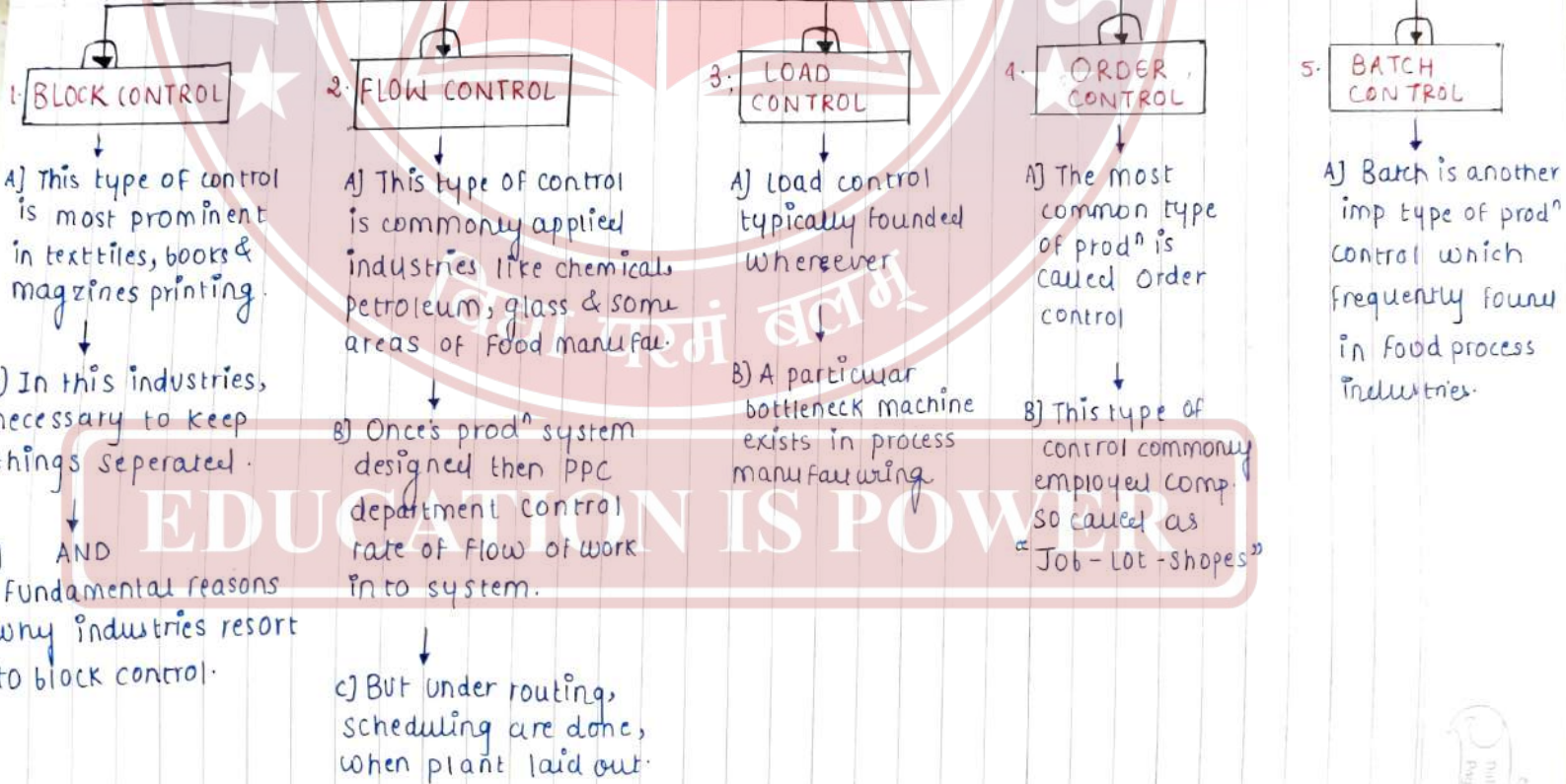
2. **SCHEDULING** → Establishing quantity of work to be done.
fixing time table performing operation.

3. **DISPATCHING** → Issuing necessary order, taking necessary steps ensure time targets.

4. **ROUTING** → Laying down path for work follow & order various op will be carried out

5. **INSPECTION** → Conducting occasional check-ups of product manuf. assembled to height quality of prodⁿ.

Ques-4] what are types of production control???



Ques-5]

Difference between Time study & Motion study???

TIME STUDY**MOTION STUDY**

- | | |
|---|--|
| 1] Time study aims determining best manner of doing job & timing performance of job when done in best manner. | - |
| 2] Time study work is divided into elements of operations. | In motion study, work is divided into funda. motions |
| 3] Attempts are remove useless motions & improve combinations & sequence of motion & op. | - Same - |
| 4] Motion Analysis | Elements of operation in 1 machinery. |
| 5] Best method determined by analysis of methods of equipment used motions only rough & indirectly | Best way of doing work is determining by motion analysis trained to follow method. |

Ques-6] Write short note on -

1] WORK STUDY

A] Methods study & work measurement which are used in examination of human work all context & systematically investigate all targets.

B] Aims at finding best & most efficient way using avail. resources, men, mat & meeting.

2] METHOD STUDY

A] Methods study can be made by help of both motion study & Time study.

B] The method study programme must include following features -

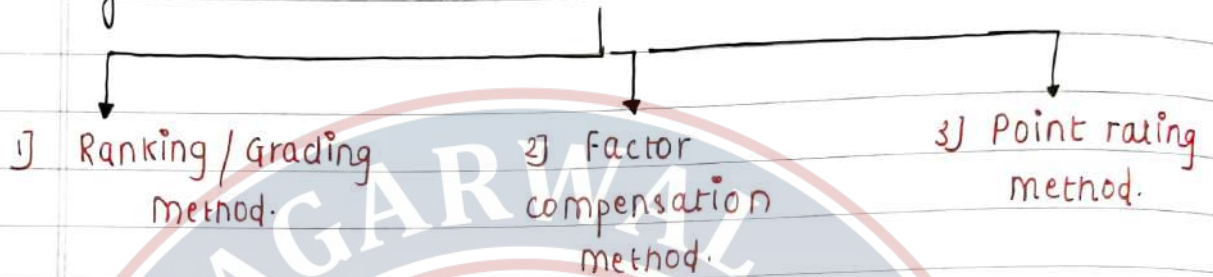
- Uniform application.
- Established stand. practice
- continuous review.
- Credit distribution.

3] JOB EVOLUTION

A] Job evolution is ranking, grading & weighing of essential work characteristic of all job in order to find rare worth of Jobs.

B] It is systematic approach to ascertain labour with each job is v. imp of employees.

∴ The system of valuation which are commonly adopted given —



Ques-7] What is Scheduling??

- Scheduling is process of arranging, controlling & optimizing work & workloads prodⁿ process.
- Scheduling technique is an important technique of determining starting & completion timing of each op.
- Scheduling depends upon no. of Factors, routing method of prodⁿ, quantity of prodⁿ.

Ques-8] What are principles of Scheduling??

A] Principle Optimum task size.

- Scheduling tends to achieve its max. efficiency when task size are small & task are of same order.

B] Prin. Optimum prodⁿ plan

- It imposes an equal / even load on plants / facilities

C] Prin. Optimum operation sequence

- Work centers are normally used in same sequence

Ques-9] Explain relationship between Routing & Scheduling???



- 'Routing' & 'Scheduling' are interconnected & either of these activities cannot undertaken independently.



- It is very difficult to prepare schedule without determining routing of sequence operation.



- Scheduling is equally important for routing.



- So, we can conclude that, Routing & Scheduling are inter-related, inter-connected, inter-dependent activities of production planning.

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Ques-10]

Explain lean operation???

- Lean op. has roots in "Toyoto Auto. comp" of Japan. where waste was to avoided at all costs:-

- Waste in time caused by having to repair faulty products.
- Waste of investment in keeping high inventories.
- Waste of having idle workers.

- Elements of lean production are -

① To consideration org. in terms of supply chain of value streams that extends from suppliers of raw mate.

② To Organise in worker in teams to have every one in org. consciow his work.

③ To operate Facility in Just-in-time mode

Ques-11]

Define simulation???

↳ It involves developing a model of some real-phenomenon & performing experiments on model evolved.

↳ It descriptive & not Optimizing technique.

Ques-12] Explain Just-in-time (JIT) ???

Objectives of JIT manufacturing

1. Specific goal of JIT manufacturing is to provide Right Quality level
2. Customer demand determine Right JIT tries to build only customer want

A] Produce only products (goods & services) wants.

D] Produce minimum possible lead times.

B] Produce product only as quickly as customer want to use them.

E] Produce products Features that customer want.

C] Produce product with perfect quality.

F] Produce methods reinforce occupational de workers.

Overview of JIT manufacturing

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[Inventory Reduction.
Quality Improvement

[Total prev. maintenance
strategic gain.

[Lead Time reduction
Continuous Improvement

Ques-13] Explain line balancing ???

Line balancing means —

“the apportionment of sequential work activities into work stations in order to gain a high utilization of labour & equipment & minimize idle time.”

Ques-14] Explain Transportation model ???

↳

Transportation model deals with transportation of product manufactured at diff plants or factories to no. of diff warehouses. (demand destinations)

↳

satisfy destination within plant cap. constraints at mini. transp. cost.

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5. PRODUCTIVITY MANAGEMENT & QUALITY MANAGEMENT

Ques-1] About production & productivity ???

Basis of
comparison

Production

Productivity

1] Meaning - Prodⁿ is function of an organisation which is associated with conversion of inputs into desired output. Productivity is a measure of how efficiently resources are combined & utilised in Firm for achieving desired outcome.

2] What it is ??

Process

Measure

3] Represents -

No. of units produced

It is measure of how much input are req to achieve o/p

$$P = \frac{\text{Output}}{\text{Input}}$$

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4] Expression -

Absolute terms

Relative terms.

5] Determines -

value of o/p

Efficiency of factors of prodⁿ.

- Importance of concept of productivity can view -

1] To beat the competition -

:- It is an age of cut-throat competition.

2] Guide to management -

The productivity indices are very useful for management & can be used for diff. purposes.

a) Strategic

b) Tactical

c) Planning

d) Administration

3] An indicator of progress -

In economically backward countries, productivity mngt is basic aspect of progress.

4] Maxi. utilisation of scare resources -

The productivity process & techniques are designed to facilitate more efficient work involving less fatigue to worker by improvement in layout of plant of work.

5] Prosperity to labour -

It brings improved working conditions, better wages & salaries to workers, better labour welfare activities to labourers.

6] Other Uses -

i) Higher productivity increases profits & reserve funds of industry that can be used for expansion & modernisation.

ii) Increases goodwill of firm due to cheaper goods to public, well off staff & more profits.

• Measurement of productivity -

A) Change in output per unit of input

Indicates change in performance of corresponding input during given period.

eg:- change in output per worker or per man hour.

B) Change in Input per unit of output.

During given period signifies change in performance of corresponding input factor.

eg:- change in man-hour or worker per unit of output.

Ques-2) Mention indices of productivity??

1) Man-hour output

Most widely used index productivity is to work out output per man-hr.

Productivity = $\frac{\text{units of output}}{\text{Total man-hrs}}$

2) Productivity Ratio

The rate of return on capital employed is valuable & widely to guide many types of decision.

Productivity = $\frac{\text{Net profit}}{\text{capital employed}}$

3) Use of Financial Ratio

There are many situation when time standards cannot be set therefore, it is very difficult in such cases to measure productivity.

$$\text{Productivity} = \frac{\text{Added value}}{\text{Labour cost}}$$

$$\text{Productivity} = \frac{\text{Added value}}{\text{conversion cost}}$$

4) Other Useful measures

i) Manpower productivity = $\frac{\text{value of O/p goods}}{\text{No. of man/workers hrs to used}}$

ii) Mat. productivity = $\frac{\text{value of O/p good \& ser}}{\text{unit (cost) mat used}}$

iii) Cap. productivity = $\frac{\text{value of O/p goods \& ser.}}{\text{Capital asset employed}}$

iv) Energy productivity = $\frac{\text{value of O/p goods \& ser.}}{\text{value of (lab + cap + mat + Other input)}}$

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5) combined measure of productivity can taken as -

∴ Energy productivity = $\frac{\text{value of O/p goods / services}}{\text{Units (cost) of energy used}}$

Ques-3] What are tools of productivity or how to increase productivity?

- The productivity of an enterprise can be improved by improving performance of various input & other factors productivity.

1. HUMAN ASPECTS

- A] More workers participation in mgmt or in decision making through joint consult.
- B] Improving communication services.
- C] Improving mutual trust & cooperation through improve job procedures, better training employees, lab. welfare programme.

2.

SUPPLY OF INPUTS

- A] Improvement in nature & quality of raw material & their supplies to work.
- B] Proper provision of plant, equipment & maintenance.
- C] Intro. of more & more mach & equip. place in work.

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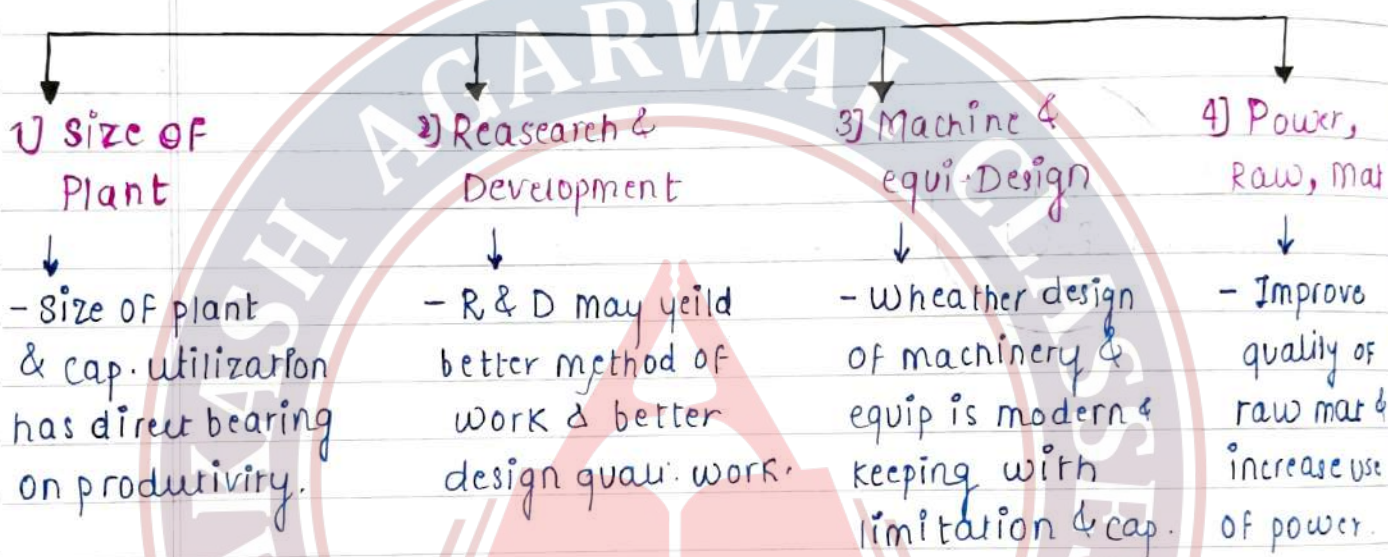
3.

TECHNOLOGY ASPECTS

- A] Work, time & motion studies to determine better way & means of doing job.
- B] Implementing various simplification, specialisation & standardization programme.
- C] Improving inspection technique minimise wastage.

∴ Following Factors affecting productivity -

1. TECHNOLOGICAL DEVELOPMENT



2. SCIENTIFIC MANAGEMENT/ Individual Factor

- Individual factor such as knowledge, skill, attitude also affect productivity of industry.

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- Knowledge is acquired through training, education & Int on part of learner.

- Increase knowledge, skill aptitude certainly increased the productivity.

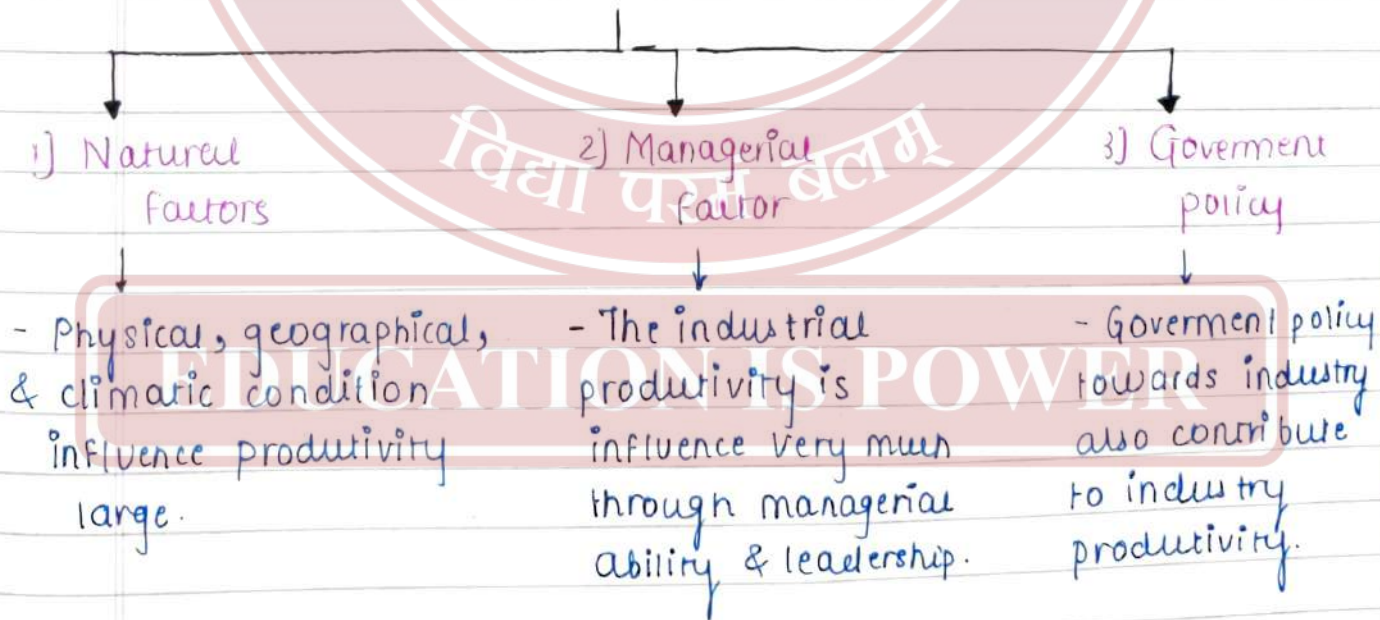
3. ORGANISATION FACTOR

- Organisation factor include various steps taken by Org. towards maintaining better industrial relation such as -
- delegation, decentralization of authority, wage salary level, incentives, merit rating etc.
- This facts were brought out by 'Hawthorne' experiment in U.S.A

4. WORK ENVIRONMENT

- The importance of proper work environment & physical condition on job has been emphasised by industrial psychologist & human engineer.

5. OTHER FACTORS



Ques-4] What is Total quality management (TQM)???

- A philosophy that involves everyone in organisation in a continual effort improve quality & achieve customer satisfaction.
- Basic concepts of TQM -
 1. Top management commitment & support.
 2. Focus on both internal & external customer
 3. Employee involvement & empowerment.
 4. Continuous improvement (KAIZEN)
 5. Partnership with suppliers
 6. Establishing performance measures for process.
- TQM is "Japanese" approach quality.
- TQM refers quest-quality in organization.
- 3 philosophies of TQM —

i] Never-ending push to improve, which referred continuous improvement.

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ii] Involvement of every employee in org.

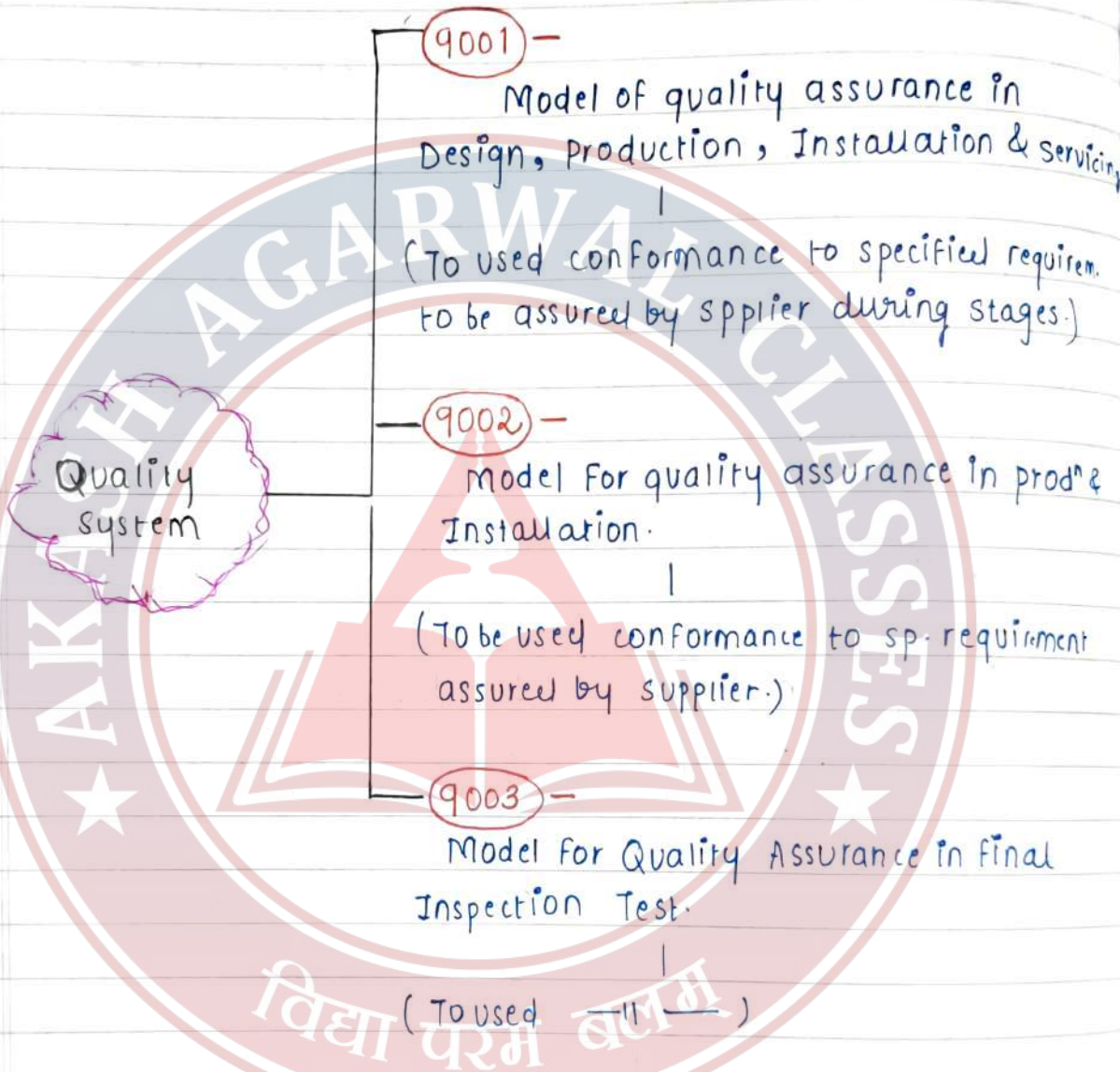
iii] Goal for customer satisfaction which means meeting.

Ques-5)

ISO STANDARD BASIS -

Quality
Certification

- A) Many international business recognize importance of quality certification.
- B) The EU, 1987 established ISO (International organisation for standardisation) 9000 certification.
- C) Two most well known of these "ISO 9000" & "ISO 14000".
- D) ISO 9000 :- It pertains to quality mgmt. It concern on what organization does ensure that product or service.
- E) ISO 14000 :- It concern minimization of harmful effects to environment caused by operation.
- F) ISO 9000 composed national standard bodies of 91 countries.
90 countries have adopted ISO 9000 national standard.
- G) ISO certificate is elaborate & expensive pro.
- H) There are essentially 5 standards associated with ISO 9000 series.



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6. PROJECT MANAGEMENT

Ques-1] Describe Project planning in detail ???

- Project planning is part of project mgmt, which relates to use of schedules such as Gantt charts to plan.
- Project management is discipline of organizing & managing resources (eg. people)
 - ↳ In such a way that project completed within scope, quality & time & cost.
- A project is temporary & one-time endeavour undertaken to create a unique product or service, which brings about beneficial change or added value.
- The first challenge of project management is to make sure that project is delivered within defined constraints.
- Second, more ambitious challenge is optimized allocation & integration of inputs needed to meet pre-defined objectives.

Following steps, necessary to duration for various task necessary to complete work are listed or grouped-

- The logical dependencies between tasks are defined using activity network diagram identification critical path.

Ques-2] What is Gantt chart ???

Gantt Chart is -

- Gantt chart principle tool used in scheduling & also in some methods of loading chart was originated by "American engineer "Henry-L" Gantt
- It consist of simple rectangular grid, divided by series of parallel horizontal & vertical lines.
- The vertical always divide horizontal scale units of time.
- The time units can be in years, months, weeks, days
- In this chart, time which an activity taken in completing task represented by horizontal lines.

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- Horizontal lines divide chart into sections which represent various work task or work centers.
- When it shows only work task-products, orders or operations to be completed is called work schedule.
- When it shows same task opposite work centers to be completed is called production, workshops, machines called Load chart.

Ques-3] Define Network Analysis with Important Analysis???

- 1] Routing is first step of production planning.
- 2] In small projects, routing is very simple.
- 3] Sequence of operations can be performed one after another in a given sequence.
- 4] But in large projects, this is rather a difficult problem.
- 5] In such cases, a thorough study is required to collect complete details about the project, then find out a new, better & quicker way to get work in a decent way.
- 6] First step is to draw some suitable diagram showing various activities in their position in the project.
- 7] Such a diagram is called a Network Diagram.
- 8] It can be a collection of minute details involved or only a gross outline of general functions.

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Ques-4) what is difference between PERT & CPM

PERT	CPM
1) It is technique for planning whose scheduling & controlling of project activities are subject to uncertainty in perform. time.	It is technique for planning scheduling & controlling of projects whose activities not subjected to any uncertainty & perform. time are fixed.
2) It is probabilistic model.	It is deterministic model.
3) It is event oriented system.	It is activity oriented system.
4) Basically does not differentiate critical & non-critical activities.	clearly differentiate critical & non-critical activities.
5) suitable for Research & development project where times cannot be predicted.	suitable for civil construction

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Ques-5) Critical path analysis is project management to? Explain.

• Critical path analysis (CPA) is project mgmt tool that :-

-
- 1] Set out all activities (individual) that make up larger product.
 - 2] Shows order in which activities have to be undertaken.
 - 3] Shows which activities can only taken place once other activities have completed.
 - 4] Shows certain resources will be needed -
eg:- a crane hired for building site.

• Then CPA is drawn up based on dependencies such as -

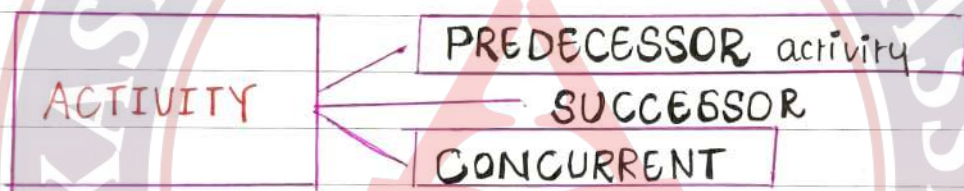
- 1] The availability of labour & other resources.
- 2] Lead time for delivery of material & other services
- 3] Seasonal factors -
such as dry weather required building project.

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Ques-6) State Important concept of Network Drawing???

- A Network can be considered as mean "graphically depicting an operation involved a project"
- Network is constructed essential maintain relationship between various activities of project.

Network drawing can start with defining some key terminology

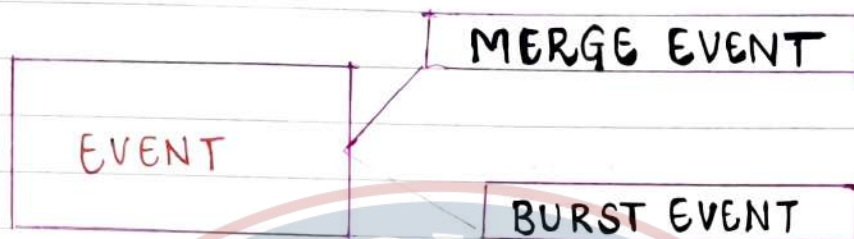


- * In network diagram, An activity depicted by single arrow (\rightarrow) This is not scaled & such length has no bearing on time activity. \therefore The length of activity arrow is drawn conveniently so clarification relationship activity proper.

- **PREDECESSOR** — Activity means activity must be completed prior to start of an activity.

- **SUCCESSOR** — Activity cannot started until are or more other activities which can occur simultaneously

- **CONCURRENT** — Activities means activities which occur simultaneously.



* An event represent specific accomplishment in project take place particular instant of time does not, consume time or resources. It is also known as "Nodes".

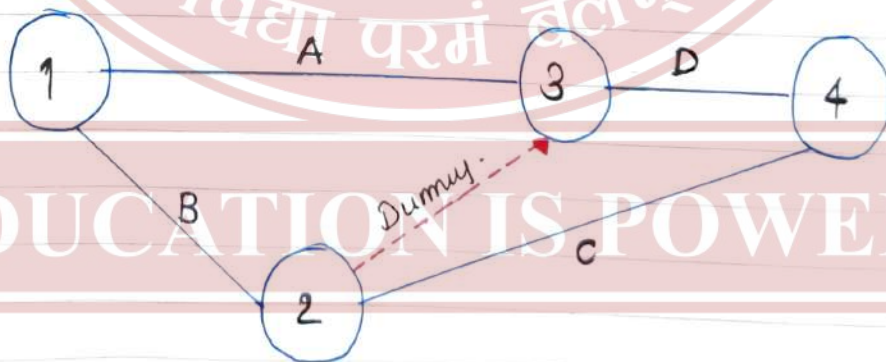
- **MERGE** — Event where more than 1 activity ends.
- **BURST** — Event from where more than 1 activity starts.
- **START EVENT** are also called Tail event.
- **Finish Event** are also called Head event.

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Ques-7) Explain concept of Dummy activities???

DUMMY ACTIVITY

- It is a very common feature in project also it can happen that 2 activities having same start & end events.
- Hence, as a rule there is only 1 activity between 2 events with use dummy activity, other events can introduce unique end events.
- Dummy activities consume no time or resource. In network diagram these are represented by dashed arrows (--->) & inserted network pattern following situation
 - a) To make activities with common start & end events distinguish
 - b) To identify & maintain proper precedence relationship between activities are not connected by events.



7. ECONOMICS OF MAINTENANCE & SPARES MGMT

Q.1] what about machine maintenance ???

A] Machine maintenance means by which mechanical assets in facility are kept in working order.

B] It involves regular servicing equipment, routine check, repair work

C] It include both heavy-duty industrial equipment & simple hand op machines.

D] It may also done proactively as preventive & predictive maintenance.

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Ques. 2] What is mean by PREVENTIVE MAINTENANCE ???

1] A system of scheduled, planned or preventive maintenance tries to minimize problems of breakdown maintenance.	2] It locates weak parts in all equipment, provides regular inspection & minor repairs reducing danger unanticipated breakdowns.	3] Maintenance dep. depending on size of plant generally takes up preventive maintenance work.
4] Preventive maintenance is costly affairs, is better to main records of cost (both mat & lab/spares)		

• Advantages of preventive maintenance -

- A] Reduced breakdowns & downtime.
- B] Greater safety to worker.
- C] fewer large scale repairs.
- D] Better quality product.
- E] Increased equip. life
- F] Better industrial relation.

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A) Maintenance Techniques

- In some cases, loss & inconvenience due to breakdown of equip is so high that standby equip.

↓
- If original equip fails, the standby facility employed to avoid interruption & downtime.

B) Maintenance Organization

↓
- At least 50 to 60% of investment of any org is spent on building & prodⁿ facility.

↓
- For effective contribution of work, maintenance dep must have proper place in org & also in good organization structure.

C) Organising Maintenance work

↓
- In order to facilitate proper control of maintenance work.

D) Maintenance Request

↓
- This must be made in writing to central point in org.

↓
- No work should be carried out w/o knowledge & approval of maint. & supervisor.

E) Maintenance Stores

↓
- Non-availability of vital spare parts when requ. to meet an emergency like breakdown lead to excessive shutdown of plant & equip.

↓
- A proper stores mgmt is essential mgmt as backup service of good maintenance.

Q.4] what is Breakdown maintenance???

→ Production facility is run without much routine maintenance until it is breakdown.

→ Once machine breakdown, it is taken for repair & inspected find out defects.

→ After identifying defect, required repair planned & spares are procured.

→ As breakdown are random in nature & machine used during repair period, prodⁿ hours are lost due to reduced productivity.

Ques-5] what is objectives of maintenance???

1] To keep all prodⁿ facilities & other allied facilities such as buildings & power supply system.

3] To keep prodⁿ cycle with stipulated range,

2] To ensure specified accuracy to products & time schedule of delivery to customers.

4] To modified machine tool meet augmented need for production.

5] To improve existing machine tools & avoid sinking add. capital

Ques-6)

Explain spares parts of management???

- Spares parts are categorized in 2 main groups.

- Fast moving



are those usually
required

- slow moving



are those that
hardly ever required.

→ The managers comes across in difficulties to keep track of spare part used & determine demand manually.

→ The main objective of project is to create database mgmt system will help of manager supervising spare parts.

- System should do following keep track-

a) keep record of spare parts required particular type of maintenance.

b) keep record of spare parts received used in past.

c) keep record of spare parts vendor.

d) forecast future demand for fast moving spare parts on past consumptions.

Ques - 7] what are diff types of spare parts???

1] Regular Spares

i] The spares parts required & substantial & regularly number.

ii] Both reliability & per-unit cost of these items are less.

2] Insurance Spares

i] An insurance spare is spare part that you hold in your spare parts inventory, that you would not expect use,

ii] in normal life of plant & equip. If it is not available needed would result in significant losses.

3] Capital Spares

i] Capital spares are spare parts which, although acknowledged to have a long life

OR

ii] Small chance of failure, would cause a long shutdown equip.

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4] Rotable Spares

i] Rotable items are those items of plants & assets that periodically are changed out of repair & overhaul.

The management of rotatable items & repairable spares parts is diff to mgmt of other inventory item -

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Ques-8] what are maintenance problems???

- The main problem in maintenance analysis is to minimise overall cost of maintenance without scaring objectives.

There are 2 alternatives before mgmt

1] Repair a machine or equip. only when it break down.

↓
This will save exp. of inspection & replacement of part before lifetime ends.

2] Replace equip. before the expiry of working life

↓
This will involve cost of periodic shut down for checkups & repairs.

There are 2 types of cost

A] Cost of Premature Replacement

B] Cost of breakdown.

- Need to be balanced.

- The obj. is minimise total maintenance cost & downtime.



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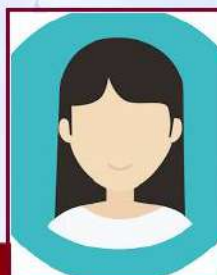
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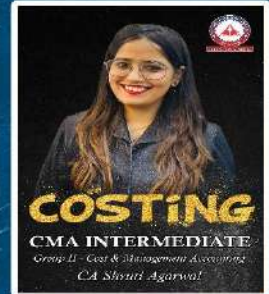
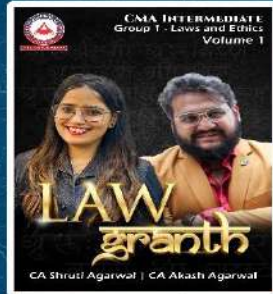
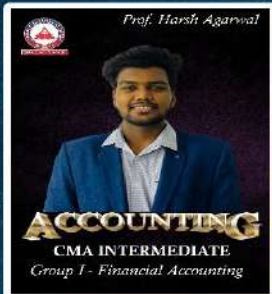


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