



Grievance Redressal and Banking Ombudsman

[Share](#)[Tweet](#)[Share](#)[Share](#)[Share](#)

Your total score is 0/5

[1](#)[2](#)[3](#)[4](#)[5](#)

1. Banking Ombudsman may award compensation to the complainant for mental agony and harassment upto how much amount? (**Marks: 0**)

☒ 1 lakh☐ 2 lakh☐ 3 lakh☐ 5 lakh

2. The Banking Ombudsman Scheme is introduced under which of the following sections in Banking Regulation Act, 1949? (**Marks: 0**)

☐ Section 25 A☐ Section 30 A☐ Section 40 A☒ Section 35 A

3. Banking Ombudsman is a senior official appointed by the RBI to redress customer complaint specified under which clause of the Banking Ombudsman Scheme 2006? (**Marks: 0**)

Clause 7

Clause 6

✓ Clause 8

Clause 5

4. How many Banking Ombudsmen have been appointed? (**Marks: 0**)

✓ 20

10

15

18

5. Which are the banks covered under the Banking Ombudsman Scheme, 2006? (**Marks: 0**)

Scheduled Commercial Banks

Regional Rural Banks

Scheduled Primary Co-operative Banks

✓ All of these

Advertisement

